

## Home page facelift for more than just looks

MSD's Web site celebrated a year on line with a sleek new look that's easier to use and more informational for visitors.



The redesigned home page provides both form and function in a more flexible package, according to MSD's Chief Information Officer Bruce Seigle. "The old home page only allowed seven words to explain complex issues," he said. "The new format allows us more flexibility to post headline-type items that make more sense to visitors."

In easy-to-understand language, MSD's new home page invites site visitors to learn more about MSD's

organization and operations with keywords and questions customers are asking. With a click, visitors are guided to other spots on the site for details ranging from how to read customer bills to the forms needed to obtain approval to build a development.

Also, information about bids for MSD construction projects and major purchases are now available on the site. MSD provides numerous forms in PDF, Excel and Word that users may download from the site.

Other pages leading to major sections of the Web site also have been reformatted to conform to the new home page. And, pages dedicated to MSD's DiverseWorks program have been redesigned and information upgraded to be more inviting for site visitors (see photo on back page).

Since MSD unveiled its Web site in March 1999, more than 72,000 user sessions have occurred for the entire site. "With that much traffic in a year, it was time for a change," Seigle said.



## Property acquired for new maintenance facility

A 25-acre site on Cane Run Road will soon house MSD's first central maintenance facility.

Within a year, approximately 300 Maintenance, Industrial Compliance and Monitoring field operations, Fleet and other division staff will begin reporting to work at the former "A" Commerce Center, located at 3401 Cane Run Road.

Earlier this month MSD closed on the purchase of 25 acres and a 198,000-square-foot building for \$4.67 million, according to Physical Assets Director James Hunt. It will take up to a year to renovate the property, which had been used as a distribution center.

When the renovation is complete, Hunt said the new facility would replace existing operations at Cabel Street, Seventh Street and possibly the Okolona facility as well. When vacated, Hunt expects that MSD will sell those properties.

"This purchase and move represents a major business decision for MSD," Hunt said. "Because the new facility will house more than 90 percent of central maintenance, Fleet Services and Industrial Waste Department employees, it will significantly improve communication, teaming and utilization of our fleet and personnel."

Hunt said that should mean better service for customers and faster response to their requests.

### Upcoming Event

April 10 - MSD Board Meeting,  
10 a.m., 700 W. Liberty St.,  
first floor

## New van gives look inside sewer lines

A telespection-equipped van will help MSD personnel inspect main and lateral sewer lines, without leaving the van.

Known as a TV Van, the vehicle is equipped with television aided sewer inspection equipment. Special cameras on cables are sent into sewer lines through manholes, sending pictures of the lines from the inside to monitors located in the van.

Sewer and Floodwall Protection Maintenance personnel use TV Vans for engineering and new construction inspections, as well as to investigate reports of stop ups. The equipment also helps plumbers locate and view existing lateral lines that connect individual properties to MSD's sewer system.

The new TV Van joins three others in MSD's fleet and cost \$138,600. Of the three existing vans all have color cameras and monitors.



MSD

700 West Liberty  
Louisville, Kentucky 40202  
502-540-6000

# Garner named to national task force

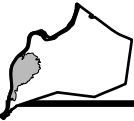
MSD Executive Director Gordon R. Garner has been appointed to a task force of the National Biosolids Partnership.

A cooperative partnership between municipalities nationwide and the U.S. Environmental Protection Agency, the task force will examine issues related to biosolids and ways to improve public understanding.

Misconceptions about biosolids are common, according to Garner. "One of the first things this task force will do is come up with better ways to communicate about the issues," he said.

Already the task force has recommended third-party validation in dealing with situations where public concerns have been voiced about biosolids handling and processing.

Biosolids are what remains after wastewater is treated at a treatment plant. While treated wastewater may be discharged into streams, biosolids must be treated by a separate process either for disposal in a permitted landfill or for reuse as a fertilizer.



## Mill Creek area watershed

### Sewers to be extended

Sanitary sewer service will be extended to 177 properties off Dixie Highway.

The Big Run (BR-7C) Collector Project will provide sewers in an area off Dixie Highway that includes Ronee Avenue, West Road and Kerrick Drive.

Construction plans include nearly 9,000 feet of sanitary sewer, more than 4,400 feet of lines for property service connections, 39 manholes and 762 feet of storm sewer.

The Lexus Group, Inc. will construct the project for \$921,720, which is expected to be completed late this year.



## Floyds Fork watershed area

### Sewers, drainage work OK'ed in Fern Creek

The 25 properties on Garydon Drive will be connected to sanitary sewers and benefit from drainage improvements.

Project plans call for constructing more than 2,000 feet of sewer pipe, 800 feet of sewer service connections, nearly 400 feet of drainage pipe and 146 feet of drainage channel. A small detention basin also will be constructed and the existing drainage channel will be regraded to reduce area flooding.

MAC Construction and Excavation Co. will perform the work for \$313,312.



## Beargrass Creek watershed area

### Aldermen help with two drainage projects

Two Louisville aldermen have partnered with MSD to resolve drainage problems in a pair of city neighborhoods.

Some 98 residences along both sides of **Estate Drive** will see improved drainage with completion of a \$195,637 project designed to reduce standing water in driveways. More than one mile of front yard work will include clearing silt from existing drainage channels that were constructed in the early 1960s.

Seventh Ward Alderman George Melton initiated the project and is sharing about 40 percent of the cost.

Precision Contracting, Inc., Glendale, was awarded the construction contract.

A drainage maintenance project along **Morrison Avenue** will reduce standing water along the roadside and in driveways.

Most affected are residents in the 5700 block between Lone Oak Trail and Summers Avenue, where there is no established roadside drainage system. The project includes constructing drainage channels under driveways, yard inlets and catch basins. E-Z Construction Co. will construct the project for \$64,870.

Sixth Ward Alderman Dan Johnson requested the project and is sharing about 50 percent of the cost.

### Votes bring sewers to seven areas

Property owners in seven different neighborhoods have voted in favor of sanitary sewers.

The result is that 113 properties will be annexed into MSD's wastewater and drainage service area.

The neighborhoods are located on these streets: Browns Lane, Clayton Road, Dorsey Lane, Durrett Lane, Fegenbush Lane, Primrose Drive and Old Manslick Road.

Once the properties are annexed, MSD will authorize the design for construction of the sewer lines and property connections. Then, the cost for each construction project will be determined, and each property owner's share of the construction cost (known as the guaranteed maximum assessment) will be established. Contracts to build the projects can then be awarded.



MSD's DiverseWorks Program also has a new look on the Web. The pages on MSD's site include downloadable certification forms, links to prime contractors and other certifying organizations, and direct email connections to DiverseWorks.