



**MSD**

Louisville and Jefferson County  
Metropolitan Sewer District

# Update

News about activities and developments at MSD

**August 29, 2001**

## Givan proves DiverseWorks

North County Area Team Construction Specialist David Givan is MSD's DiverseWorks Champion for the second quarter of 2001.

Givan was selected for his understanding of the importance of the DiverseWorks program and because of his outstanding service and customer care, according to DiverseWorks Program Specialist René Patterson who presented Givan with the award, a gold crocodile medallion.

"Since 1988, when David became involved with the annual maintenance contracts, he has always taken time to explain the program and encourage minority and woman contractors to participate," said Maribeth Sherrard, North County Area Team coordinator who nominated Givan for the award.

Sherrard noted that Givan receives calls daily from local and out-of-town contractors who are interested in working with MSD. He educates them on the nuts-and-bolts of MSD's projects, contracts and DiverseWorks, she said. "David has earned the respect of both MSD employees and contractors."

The DiverseWorks Champion Award program quarterly recognizes MSD employees for efforts to promote supplier diversity. Award criteria includes:

- Using minority- and woman-owned businesses, especially those who bring innovative resources that help produce positive results for MSD, including cost-effectiveness and customer satisfaction.

*(continued on page 3)*

## Environmental education goes afloat on Beargrass Creek

The vision of Beargrass Creek as a recreational area came into sharper focus August 24 as Liberty High School students took three new rubber rafts on an inaugural cruise.

The rafts were purchased in part by an \$8,000 gift from MSD. They will be managed by Jefferson County Public Schools' Center for Environmental Education. The rafts seat up to 10 people each and may be reserved by school and community groups by phoning 485-3295.

Launching the new rafts and a pair of 28-foot canoes were part of a news conference at MSD's Beargrass Creek Flood Pumping Station, where Louisville Mayor David Armstrong and MSD Executive Director Gordon Garner outlined plans to make the confluence of Beargrass Creek and the Ohio River an attractive recreational area.

Armstrong discussed the city's acquisition of Towhead Island and the city's purchase of two canoes for \$15,000. The canoes and rafts will be stored by MSD at the flood pumping station.

Garner detailed MSD's plans to

install a screening system at the Beargrass Creek pumping station later this year. The new system will remove trash and debris floating in



*Mayor David Armstrong, accompanied by students and teachers from Liberty High School, takes new rubber rafts on an inaugural cruise along Beargrass Creek to the Ohio River. The rafts were purchased with the help of \$8,000 from MSD as part of an environmental education project with local schools to promote protection and recreational use of Beargrass Creek.*

the creek.

MSD also is placing permanent markers on every curb drain in the Beargrass Creek watershed that read, "No Dumping-Drains to Beargrass Creek." The intent is to discourage people from disposing of hazardous and other materials in the drainage system. The markers are being placed by students employed through a partnership of Jefferson County Public Schools,

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## Customer First at Work



*Editor's note: Following are excerpts from customer comments.*

"I'm glad MSD has **Kathy Myers**. Kathy always goes out of her way to help. She is a pleasure to deal with and does a wonderful job for customers."

—Michael Bauer

The Housing Partnership, Louisville

"Thanks to the crew that replaced the sewer line in front of my house. They are Utility Leader **Gerald Dunlap and Walter Smith, Steve Jones, Ron Lovely and a big guy named Dino**. These guys were professional and careful not to disturb the portion of the yard that wasn't being worked. They were punctual, focused and kept things neat during and after each shift. This work could have dragged on for weeks, inconveniencing my family and neighbors. But we didn't feel inconvenienced at all. Last, but not least, my basement is dry and the sewer is functioning. Please pass along my thanks to Gerald and his crew for their hard work."

—Leonard A. Koester

Falling Tree Way, Louisville

## Watershed News

### *Morris Forman*

#### **Pump station upgrades continue at Nightingale**

Recent improvements at Nightingale Pump Station off Poplar Level Road will improve safety and reduce odors.

Those upgrades included increasing the number of air exchanges per hour on the wet well side so electrical equipment could be operated more safely, according to Morris Forman Area Team Leader Saeed Assef. That also made the ventilation in the wet well safer for MSD employees working in that area, he said.

To complete the upgrade, Assef said the exhaust system on the wet well side of the pump station will be improved. When completed, new ductwork and an exhaust fan will draw air from the wet well area, moving it through a carbon adsorption system to minimize odors from the facility.

Assef said an existing electrical component enclosure, concrete pad and guardrail will be demolished to make way for the improvements. The project is expected to cost \$153,640 to complete.

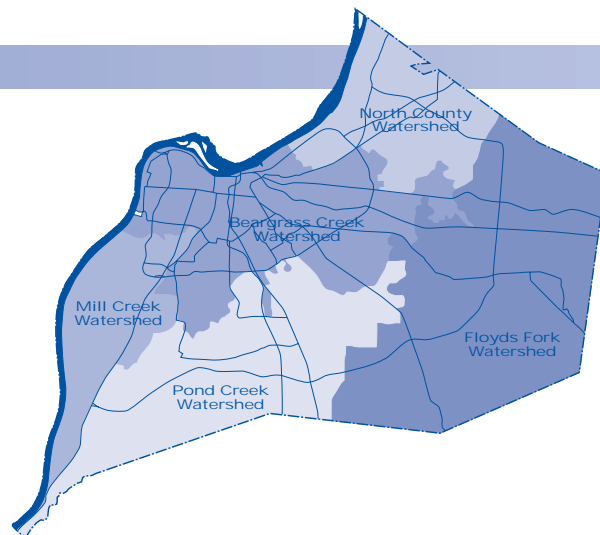
### *Pond Creek*

#### **Business area to see improved drainage**

Construction is set to begin on roadside drainage improvements on Illinois and Selinda avenues, a commercial district off Poplar Level Road.

Pond Creek Area Team Leader David Schaflein said the area is flat with virtually no drainage facilities, leaving water standing and structural flooding even during light rains.

Plans include constructing roadside drainage outlets, installing pipes and directing stormwater flow to nearby drainage channels. The improvements will cost \$127,890, benefit 20 commercial properties and address eight service requests.



## Bennett recognized for outstanding performance

When MSD's reorganization reduced the Community Relations and Emergency Response Division staff, Executive Secretary Rebecca Bennett knew that customers still had to come first.

So she stepped out of the secretarial role and voluntarily began working to investigate and resolve specific customer concerns either phoned in directly or relayed to her department from MSD's Customer Service staff.

As the division's emergency

response function grew in importance, Bennett again rose to the challenge, rounding up equipment for MSD's emergency response center and ensuring that emergency staff positions are filled.

"Essentially Becky makes sure that MSD is ready in the event of an emergency," said Bennett's boss, Community Relations and Emergency Response Coordination Director Bud Schardein.

While Bennett has worked in the division for 10 years, Schardein

said she has performed at a level of responsibility that far exceeds her job description.

"Becky knows what has to be done and she does it," Schardein said. "She never stops because it's quitting time or doesn't do something because it's not her job."

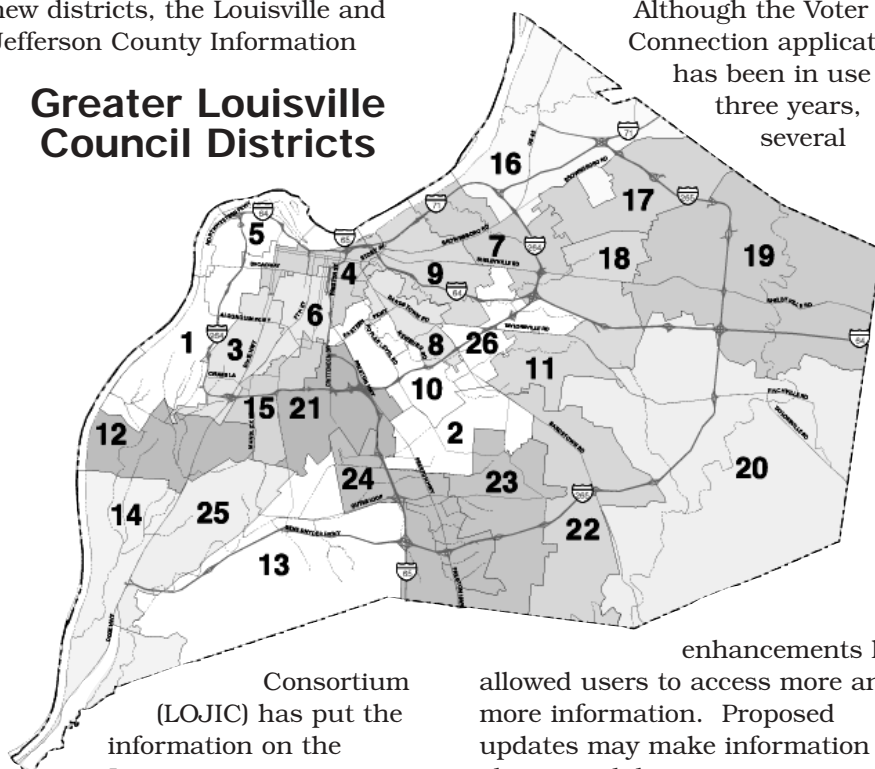
Bennett received the Exceptionally Achieves Performance Rating for keeping customers first by exceeding her stated responsibilities and enhancing the performance of her division.

# New council districts available on Internet

A new map outlining the 26 new districts of merged City of Louisville and Jefferson County governments means more than controversy. It means that voters will elect new local government representatives from these districts.

To help voters determine their new districts, the Louisville and Jefferson County Information

## Greater Louisville Council Districts



Consortium (LOJIC) has put the information on the Internet.

It's all part of LOJIC's Voter Connection, an award-winning program that connects voters to polling locations, precincts and elected officials information. According to LOJIC's Jane Poole, updates to Voter Connection make it easier for residents to determine new Greater Louisville Council Districts.

Through Voter Connection, users can enter a specific address to locate their new district. Maps illustrate all districts in Jefferson County. Once an address is entered, the contact information of elected officials serving that area also can be accessed.

The application was developed to ease the volume of pre-election

queries to county offices from voters wondering where they are supposed to cast ballots, according to Poole. "The main reason this application was developed was to relieve some of the pressure off the telephone service for the Board of Elections," she said.

Although the Voter Connection application has been in use for three years, several

enhancements have allowed users to access more and more information. Proposed updates may make information about candidates easier to access. "Right now it's just one long list and you have to wade through it," Poole said.

Voter Connection is available on these Internet sites:

**Jefferson County Clerk:**

[www.countyclerk.jefferson.ky.us](http://www.countyclerk.jefferson.ky.us)

**Jefferson County Board of Elections:**

[www.co.jefferson.ky.us/elections](http://www.co.jefferson.ky.us/elections)

**Greater Louisville Merger Transition Office:**

[www.co.jefferson.ky.us/Reorganization/Reorganization.htm](http://www.co.jefferson.ky.us/Reorganization/Reorganization.htm)

**MSD:**

[www.msdlouky.org](http://www.msdlouky.org)

**LOJIC:**

[www.lojic.org](http://www.lojic.org)

## Environmental education

(continued from front page)



Executive Director Gordon Garner detailed MSD initiatives to improve water quality in Beargrass Creek, including placement of curb markers on all catch basins in the Beargrass Creek watershed. The markers read, "No Dumping-Drains to Beargrass Creek" and depict a Black Crowned Night Heron. Students are helping apply the markers through a partnership with local schools.

## Louisville Education Employment Partnership and MSD.

Armstrong and Garner co-chaired the Mayor's Beargrass Creek Restoration Task Force.

## Givan proves DiverseWorks

(continued from front page)

- Extending opportunities for new and existing contracts/projects to include M/WBEs.
- Attending buyer meetings and facilitates matchmaker meetings to share information about MSD's procurement process and seeks new talent.
- Participating in professional workshops and tradeshows.
- Acting as a mentor or magnet for M/WBEs.

The Champion Award Review and Selection Committee includes Pat Kirk, Kim McKnight, Loyiso Melisizwe, Renè Patterson, Maribeth Sherrard and Derwin Webb.

The Champion Award program also recognizes MSD's major business partners each year who demonstrate outstanding commitment to diversity, in addition to quarterly employee awards.



# MSD

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Metropolitan Sewer District

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## Inside *Update*

- Rafts to bring people closer to Beargrass Creek
- LOJIC helps voters find new Greater Louisville districts
- David Givan shows DiverseWorks at MSD
- Pump station upgrades promote safety, reduce odor

## Upcoming Events

### September 3

*Labor Day Holiday.*  
MSD offices are closed. For 24-hour emergency service phone 587-0603

### September 10

*MSD Board meeting, 10 a.m., 700 W. Liberty, first floor*

## MSD Milestones

MSD congratulates departing employees and thanks them for their service:

- **Pat Kehoe**, Floyds Fork Area Team Customer Specialist, resigned

MSD congratulates these employees on their promotions:

- **Kenny Gaither**, to Facilities Coordinator
- **William Richardson**, to Operations Materials Coordinator
- **Kevin Thompson**, to Tractor Trailer Driver

MSD welcomes to our team:

- **Gregory Bissell**, Utility Trainee/Drainage
- **James H. Brown**, Utility Trainee/Drainage
- **Todd McCracken**, Applications Analyst
- **Richard Warman**, Maintenance Mechanic

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