



MSD

Louisville and Jefferson County
Metropolitan Sewer District

Update

News about activities and developments at MSD

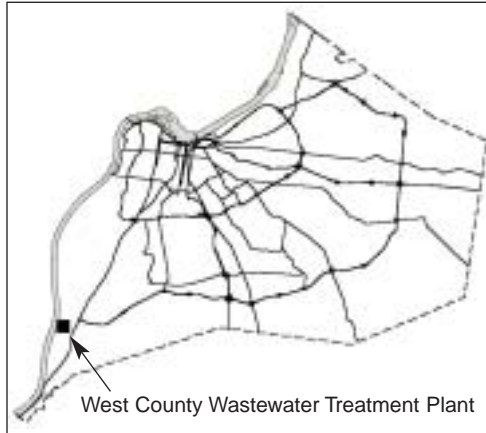
October 30, 2002

West County plant work includes noise reduction

While work at the West County Wastewater Treatment Plant has focused on odor control, plans have been approved to add improvements to reduce noise from the plant.

It's all part of MSD's ongoing effort to make its facilities better neighbors, says Acting Executive Director Bud Schardein. "Our Board decided a few years back that we needed to provide buffers between our facilities and surrounding properties. That means odor and noise control, along with landscaping and other features, are important parts of plans for our facilities," Schardein said.

The odor control work now in progress at West County resulted from odor surveys and the



involvement of the plant's neighbors. In response to neighbor concerns about noise levels at the plant, MSD initiated a noise study.

According to Morris Forman Area Team Leader Saeed Assef, the study revealed that the plant's existing noise encroached on neighbors. "The new odor control project would only exacerbate noise levels if not abated first. Our team decided, based on the noise study, to design improvements to alleviate noise sources at West County."

Noise treatment systems—including acoustical building louvers and walls, silencer trains and deflectors, and a rooftop noise barrier—are being added at numerous locations around the plant. The systems are designed to cut the volume of plant processes

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Akridge named 2002 Young Careerist

Wet Weather/Water Quality Team Leader Angela Akridge is spreading the word about why young women should be involved in issues that impact their lives.

Presenting this powerful message helped Akridge win a local Business and Professional Women's 2002 Young Careerist Speak-off.

BPW of River City—BPW's largest chapter—held the competition as part of National Business Women's Week. Akridge was one of five women competing locally through an essay, panel interview and delivering a three-minute speech. She will compete against other Kentucky BPW chapter winners in the regional competition in March.

Akridge's presentation focused on educating women on the importance of being politically active



Angela Akridge

in issues that impact them. "Women have unique issues, and we bring a unique, true perspective for which only women can be held responsible. If we are not actively involved, we cannot and should not expect our issues to be addressed," she said.

A relatively new BPW member, Akridge serves on the Links for Life Committee, raising funds for breast cancer research initiatives in Kentuckiana.

Clean Water Act marks 30 years

It began in October 1972 as federal legislation responding to public concern about water quality. Thirty years later, the federal Clean Water Act is known as the primary standard for discharges into the nation's rivers and streams.

That had a big impact on the wastewater treatment industry, according to MSD's Operations Mike Sweeney. "Among the Act's more visible solutions have been the addition of secondary and advance wastewater treatment, and the industrial pretreatment program," Sweeney noted. "These have helped make the goal of fishable and swimmable" attainable for nearly two-thirds of our nation's waterways."

The Act spawned water-quality efforts that include the ability to

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AFTER WORK

MSD Retirees Club News

By DOTTIE METCALFE
Past President and Charter Member

MSD Retirees Club elected officers for 2003 at its October meeting. Taking office in January are: Buddy Kaiser, president; Willie Neal, vice president; and Wayne Dunn, treasurer.

Our MSD liaison Joe Mazza spoke and answered questions about insurance, flu shots and the Cultural Extravaganza. Also, our photographer Lonnie Johnson shared photos of the club's July picnic at the Indiana home of our current President Herman Adams and his wife, Joyce.

Retirees are invited to participate in the Cultural Extravaganza on December 6 at the new Central Maintenance Facility on Algonquin Parkway. This is a chance to see the new facility and show appreciation to MSD and the Board for supporting the Retirees Club.

Buddy Kaiser and Tommy Niehoff are on the sick list. The club extends sympathy to Jeannie Alphin on the loss of her husband. Please notify a club officer or telephone committee member with news about our members. Their phone numbers are listed in the Retirees Directory.

Dues—just \$10 a year—were due July 2002. If you have not paid or have a question about the club, please call Wayne Dunn, 944-9233. All retirees are invited to join. We welcome all retirees and their guests to our meetings.

December 20

MSD Retirees Club Holiday Luncheon, 11 a.m., Masterson's Nicolas Room, 1830 S. Third

Area Team News

Beargrass Creek

Dorsey residents to connect

Work will soon begin on a pair of projects to connect a dozen Dorsey Lane properties to sanitary sewers.

The projects cost a combined \$180,277 and will serve properties that now use on-site septic systems.

Work is expected to be completed in spring 2003.

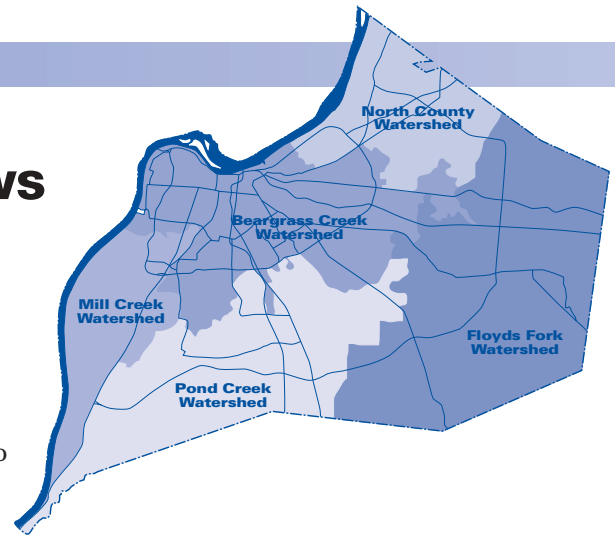
Pond Creek

Project to serve Fernhaven

Construction is set to begin to connect 167 residential properties and Luhr Elementary School to sanitary sewer service.

The properties are located off Fegenbush Lane between Poplar Level Road and Outer Loop. The residences now use on-site septic systems and a small treatment plant serves the school.

When the two miles of sewer is constructed, Luhr Elementary's treatment plant will be removed. Work is expected to be completed by early 2004 at a cost of \$1.2 million.



Community meetings begin in November

A series of public meetings, focusing on MSD initiatives and customer concerns in specific geographic areas, will begin in November.

"This is an opportunity for MSD customers to learn what MSD has been doing in their neighborhoods, and to let us know what's on their minds," said Acting Executive Director Bud Schardein.

Customer dialogue from the meetings will help MSD plan future projects and outline future community-wide initiatives.

MSD customers are invited to attend the public meetings in their communities. The meetings begin at 7 p.m. at the locations and dates listed below.

- **Southeast Jefferson County**, Wednesday, November 13 at Central Government Center
- **Southwest Jefferson County**, Tuesday, November 19 at Southwest Government Center
- **Central Louisville**, Thursday, November 21 at DuPont Manual High School
- **East Louisville**, Wednesday, December 4 at Chenoweth Elementary
- **Northeast Jefferson County**, Monday, December 9 at East Government Center
- **West Louisville**, Thursday, December 12 at Shawnee High School

For more information, contact MSD's **Becky Bennett (540-6552 or bennett@msdlouky.org)**.

Clean water

(continued from front page)



measure contaminants and a holistic watershed approach to managing wastewater and stormwater efforts. MSD has been at the forefront, often ahead of its peer agencies, Sweeney says.

During the last 10 to 15 years, the Clean Water Act broadened its focus to also address stormwater runoff, sewer overflows and sewer

and drainage collection systems. “There are wide-ranging and more complex polluting sources resulting from rainfall and snow melt, runoff from urban and rural land use, and sewer collection system overflows,” Sweeney said. “If we’ve learned anything it’s that previous design and construction standards begat the legacy systems we have today.”

Despite strides made in cleaning up the nation’s waterways, much remains to be done. “The Clean Water Act has evolved over the years to keep pace with new challenges, and it must continue to change,” Sweeney predicts. “The Clean Water Act as we know it is like that good old pickup truck that eventually must be replaced with a new one with the features we need to do the big jobs ahead before the old one gives out.”

Noise reduction

(continued from front page)

Much of the noise control improvement cost, projected at \$343,031, will be paid from a \$1.4 million special appropriations grant from the U.S. EPA as matching funds for the West County plant’s odor control improvements. Because of competitive bidding on the odor control project, some \$200,500 of the grant monies can be used to help pay for the noise control project, according to Assef.

MSD is initiating the noise control measures as part of the odor control project, realizing additional cost savings while improving the neighborhood.

Wanted: Certified Firms

Tetra Tech, MSD seek Wet Weather/Water Quality help

When one of MSD’s area team consultants wanted to build a network of certified businesses to perform the work required, they found the job bigger than they’d imagined.

Sure, there are plenty of certified minority- and woman-owned businesses in Jefferson County. But, working with MSD’s Wet Weather/Water Quality program means more than building sewers and drainage facilities.

On October 23, about 35 representatives from certified minority- and woman-owned businesses accepted the invitation from DiverseWorks to learn more about MSD’s Wet Weather/Water Quality initiatives and meet project staff from Tetra Tech, the consultant who manages the Wet Weather/ Water Quality program.

They got a program overview

from MSD’s team and learned specifically what skills the team is looking for from qualified subcontractors. Cortez Sampson of Louisville-based NetQuest Technologies said he learned of possible opportunities for his firm to assist with Web development and geographic information systems. “It was enough for me to continue dialogue to see where we might be able to fit in.”

Certified businesses interested in exploring partnership opportunities with MSD’s Wet Weather/Water Quality Team may contact DiverseWorks Program Specialist



Shelia Broughton of Redwing Ecological Services learns how her firm can help the program

René Patterson (540-6503 or patterso@msdlouky.org) or Tetra Tech’s Brian Bingham (584-5555 or brian.bingham@tetrattech.com).



MSD

Louisville and Jefferson County
Metropolitan Sewer District

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502-540-6000
www.msdlouky.org

Connect with MSD:

24-hour Customer Service: **587-0602**
Customer Service Online: www.msdlouky.org/customer
Speech- and hearing-impaired customers call: **540-6233**
Para hablar en español: **540-6423**
Entre 8 mañana y 5 p.m. lunes a viernes

Inside Update

- Clean Water Act marks 30 years
- Volume turned down at West County plant
- Customer Service now on the Web
- Wanted: Certified firms

Customer Service available online

MSD customers can now request MSD service using the Internet.

The Online Customer Service Center is available at www.msdlouky.org/customer.

"This is just another way for our customers to let us know that they are experiencing service problems," said MSD's Chief Information Officer Bruce Seigle. Like service requests received by telephone in MSD's 24-hour Customer Service Center, those received online will be reviewed by Customer Service staff and assigned for action, according to Seigle.

The online Customer Service Center allows customers to either submit a new service request or learn the status of a previous request.

"We want to know when our customers have a service request," said Customer Service Manager Allison Sheppard. "If it is easier for them to submit the request online instead of phoning, we wanted to make that option available."

Customers still may phone MSD's Customer Service Center any time at 587-0603 or visit MSD's office at 700 W. Liberty during business hours to speak with a Customer Service team member.

Upcoming Events

November 7

DiverseWorks Orientation, 9 a.m., 700 W. Liberty, first floor
Public meeting, Fernhaven Road Sewer Project, 7 p.m., Luhr Elementary, 6900 Fegenbush Ln.

November 11

MSD Board Meeting, 10 a.m., 700 W. Liberty, first floor

November 21

Public meeting, Jeffersontown Wastewater Treatment Plant odor control, 7 p.m., Jeffersontown City Hall, 10416 Watterson Tr.

November 25

MSD Board Meeting 10 a.m., 700 W. Liberty, first floor

November 28-29

Thanksgiving holiday. MSD offices are closed. For 24-hour service phone 587-0603

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