



**MSD**

Louisville and Jefferson County  
Metropolitan Sewer District

# Update

News about activities and developments at MSD

**January 15, 2003**

## **Bud Schardein chosen as executive director**

His acting executive director days are over. Bud Schardein, Jr. has been tapped for the permanent post by Metro Mayor Jerry Abramson.

Schardein has been acting executive director since the June 1, 2002, retirement of Gordon R. Garner. In December MSD's Board unanimously recommended Schardein for the position.

"It's a great honor and an unbelievable opportunity to serve the community," Schardein said.

A Louisville native, Schardein's career includes more than 19 years at MSD, where he began working as a maintenance mechanic. Most recently he was director of community relations and emergency response. He holds a bachelor's degree in communications and teaches annual workshops on public involvement for other stormwater utilities.

He serves on the City of Louisville Plumbing Control Board and is a member of the American Public Works Association, Water Environment Federation and the Association of Metropolitan Sewerage Agencies.



*Board Chair Reba Doutrick administers the oath to new Executive Director Bud Schardein and newly appointed Board member Martin Hoehler while swearing in Engineering Director Derek Guthrie as chief engineer.*

## **Improved drainage among community's top priorities**

Some 300 MSD customers and a dozen Metro Council members attended MSD's community meetings during November and December.

The meetings are planned every five years to help MSD set service

priorities based on customer concerns. "It's an opportunity to share our accomplishments with our customers and learn what's on their minds," said Executive Director Bud Schardein. MSD staff report on recently completed projects and initiatives. Customers have opportunities to ask questions and talk about problems in their neighborhoods.

Customer involvement was greatest at the three meetings held in Jefferson County. At two of the three meetings in city neighborhoods, no customers attended.

Customer comments from the meeting were recorded. Transcripts will be distributed to the Metro mayor and council, state representatives and state senators, and MSD's Board. "We hope the comments help frame plans for the next five to 10 years for surface

drainage, flood mitigation, sewer service expansion and wastewater treatment, and water quality," Schardein said.



*Vince Bowlin outlined current MSD projects at one of community meetings.*

### **Got Update?**

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## Customer First at Work

*Editor's note: Following are excerpts of customer comments.*

"I want to extend my gratitude to **William Baskette, Kenny Gibson, Kevin Haycraft** and **Mike Kilkelly** for their outstanding professional work regrading a drainage ditch near my home."

—Carolyn Aquadro, Louisville, 40228

"Due to an incredibly prompt response by MSD to a call I made about some flooding, the flow to my drainage culvert was quickly and expertly restored. Thanks **Bob Husband, Jeff Montgomery, Kavin Moore** and **Steve Prestigiaco** for your help!"

—Marilyn Harmon, Louisville, 40258

"**Bill Casewell, David Gittings** and **Tony Morrison** did a fantastic job determining the cause of and resolving the backup problem on my property. They were happy to answer questions, patient and professional."

—Theresa and Terry Sargent, 40213

"**Dewayne Edwards, Mike Wilcox** and **Richard Young** should be commended for the work they did cleaning a drainage ditch in my backyard earlier this month. They were friendly and did a great job!"

—Mary Portman, Louisville, 40272

## Area Team News

### Beargrass Creek

A pair of projects will address long-standing drainage problems along streets in the Dixie Highway-Algonquin Parkway area.

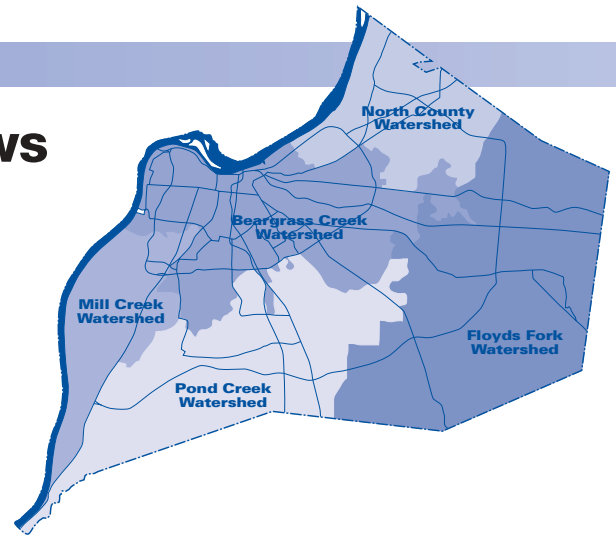
A pipe and inlet system will be constructed along roadsides of Allston Avenue. MSD began drainage improvements in the area in 1999 at the request of residents, according to Beargrass Area Team Leader Loyiso Melisizwe. The current project, at a cost of \$76,745, should complete work in the neighborhood.

A pipe and inlet system also will relieve standing water along Wallie Ann Court and the 1700 block of Bernheim Lane. The Beargrass Area Team initiated the project at the request of residents and Metro Councilwoman Mary Woolridge. Cost to construct the project is \$68,571.

### Mill Creek

Drainage improvements are planned for Brinson Drive off Gagel Lane. Construction of a drainage channel, iron pipe, catch basins and other features are expected to favorably impact 23 properties, according to Mill Creek Area Team Leader Tom Williams.

The project will cost \$41,139 and take more than three months to complete.



St. Pius Elementary School students make restorations to Beargrass Creek while learning about area ecosystems thanks to the \$10,000 Toyota Tapestry Grant and help from MSD.

**Learn more about this project in the January 29 issue of Update.**

## Employees lose weight, gain support at weekly group

If your New Year's resolution calls for eating healthy and exercising more, other MSD employees will support your commitment to a new lifestyle.

Every Thursday MSD employees participate in the Weight Watchers® program offered through the Human Resources Department. Weight

Watchers® staff help participants track their progress with a weigh in, share their successes and swap weight loss ideas. Following the Winning Points program, self-assessments help personalize diets with recipes and tips to break through weight loss plateaus.

To join, plan to attend any

Thursday at 12:30 p.m. in the Human Resources training room or come to the group's open house on January 30. The 10-week program costs \$109.95 and fees are prorated for those joining mid-series. For more information contact **Sheila Lusco (540-6432 or lusco@msdlouky.org).**

## Martin D. Hoehler joins MSD Board



Martin Hoehler

Martin D. Hoehler has been appointed to MSD's Board for a three-year term to expire in 2005. A Realtor, investor and developer, Hoehler is associated with Re/Max 100, Inc.

Hoehler's civic involvement includes service on the board of directors of Coach Gate, Inc., on the commercial and industrial Committee of the Louisville Board of Realtors, and active involvement with Trout Unlimited and Ducks Unlimited.

Hoehler's experience in commercial real estate includes site selection, acquisition and development.

A Louisville native, Hoehler fills the Board vacancy left by the resignation of Dan Ison in November 2002.

## From the Sidelines

By Gordon R. Garner, Former Executive Director

Congratulations to Bud Schardein on being confirmed as MSD's executive director. No person has worked harder or more effectively to help MSD achieve success. Bud has the confidence of community leaders, an excellent leadership team and committed employees. He can't control weather, but he knows what to do about it.

While MSD's challenges remain daunting, it goes with the job. New expectations will evolve from the merged city/county government. MSD is well positioned to serve Louisville and Jefferson County, as good or better than anyone can.

Like many who have voluntarily become unemployed from MSD, I am challenged to do everything I thought I could do if I had more time. I have managed to achieve two lifetime travel goals by visiting Ireland and China.

Some things are more work-ish but I enjoy being "on my own" and not managing others, as I did for 38 years. I have learned to fax, maintain my calendar, make travel

arrangements and many other new skills. If you've seen me at a home improvement store, blame the projects I have going on in three locations. I may get a truck and become a professional handyman.

My commitments in 2003

include serving on a peer review team looking at the Raleigh, NC

wastewater utility and continuing with the "Beyond Merger"

committee to set priorities for our own community.

I've also agreed to serve on four new boards. Work on limited

assignment projects is part of my strategy to avoid full-time work. This

year I hope to return to China, and get two strokes off my handicap!

Since leaving MSD, I have gained perspective on my 18 years at the helm, but the woulda-shoulda-coulda stuff hasn't been the case. I am proud of MSD, its employees and the work MSD does to serve the new city of Louisville.

2003 will bring many predictable and a few unpredictable challenges, but I am sure that MSD will do what is needed.

*I am proud of MSD, its employees and the work MSD does to serve the new city of Louisville.*

## MSD Milestones

### Welcome to MSD:

- \* **Ibn Green**, West Region Operator-in-Training
- \* **Jesse Howard**, West Region Operator-in-Training
- \* **Justin Bast**, Utility Trainee
- \* **Walter Johnson**, Utility Trainee
- \* **Alfred Theiss**, Area Team Field Inspector
- \* **Robin Shaw**, GIS Tech II

### Congratulations on promotions:

- \* **Tony Porter** to Utility Worker III
- \* **Larry Byrd** to Utility Worker II
- \* **Damon Kelty** to Utility Worker III
- \* **John Shelden** to Maintenance Mechanic
- \* **Christopher Cook** to Operator-in-Training
- \* **Ken Eilers** to Area Team Field Inspector

### Thanks for your service:

- \* **Rebecca Ettel**, Area Team Customer Specialist II, retired 12/31
- \* **Gary Ettel**, Process Coordinator, retired 12/31

### We're proud to announce:

- \* Human Resources Director **Kathy J. Cooksie** was named 2002 Woman of the Year by Project One

## Holidays brighter thanks to MSD staff

The decorations may be packed away and trees long ago collected by trash crews, but MSD employees have found that the Giving Tree keeps the holiday spirit alive.

For five consecutive years, MSD has helped the Kentucky Cabinet for Families and Children make the holidays brighter for area families in need. During the 2002 season, 61 children in 15 families received food and gifts thanks to MSD's Giving Tree campaign.

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# MSD

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Metropolitan Sewer District

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## Connect with MSD:

24-hour Customer Service: **587-0603**  
Customer Service Online: **www.msdlouky.org/customer**  
Speech- and hearing-impaired customers call: **540-6233**  
Para hablar en español: **540-6423**  
*Entre 8 manana y 5 p.m. lunes a viernes*

## Inside Update

- Customers, Council list drainage among priorities
- Bud Schardein named executive director
- MSD brightens holidays for fifth consecutive year
- Martin D. Hoehler fills Board vacancy

## Holidays brighter thanks to MSD staff

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According to the 2002 Giving Tree coordinator **Beverly Cox**, employees who volunteer to help make the campaign a success. **Theresa Daly** began work in November to make sure the campaign ran smoothly. By December, **Mary Sue Brooks**, **Denise Burrell**, **Paula Byrd**, **Kim Decker**, **Zonetta English**, **Charlene Johnson**, **Sheila Lusco**, **Teri Pifine**, **Julie Price**, **Kim Robinson**, **Warren Rhodes**, **Carolyn Shain**, and **Linda Willett** stepped in to help out.

**Joyce Daugherty** and **Charlene Johnson** made sure each child would have a gift under the tree by

shopping for gifts with money from departments who wanted to give money, but didn't have time to shop. MSD's Employee Association provided 61 five-dollar McDonald's gift certificates, one for each child.

On December 12, **Vickie Huelsman**, **Tony Lanier**, **Sheila Lusco**, **Tanger Swallows** and **Mike Sweeney** loaded three large vans and delivered the gifts, a mix of toys, games, food, a couple of bicycles and even a VCR.

"Making a child's holiday wish come true is the Giving Tree's goal," Cox said. "That brings a lot of joy to MSD employees as well."

## Upcoming Events

### January 22

*Public meeting*, Hite Creek Manhole Rehabilitation, 7 p.m., Worthington Fire House Station #2, 8412 Brownsboro Rd.

### January 27

*MSD Board Meeting*, 10 a.m., 700 W. Liberty, MSD Main Office Building, Board Room

### January 29

*Public meeting*, Jeffersontown Sewer Remediation, 7 p.m., Jeffersontown Library, 10635 Watterson Tr.

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