

## Continuing a high level of service

### Budget focuses on infrastructure, drainage and water quality

MSD's budget for the fiscal year that begins July 1 keeps costs down while funding key infrastructure, wet weather and water quality, and drainage initiatives.

About \$82 million is earmarked for capital construction projects in fiscal year 2005, roughly \$16 million less than in fiscal year 2004.

Among top priorities are continuing Project DRI work in neighborhoods throughout Metro Louisville, completing expansions at the Hite Creek and West County wastewater treatment plants, and continuing wet-weather initiatives to reduce combined sewer overflows and sanitary sewer back ups.

As MSD's massive sewer expansion in the Mill Creek watershed area is completed, extending wastewater services in fiscal year 2005 will focus on serving isolated neighborhoods and pockets of properties throughout Louisville Metro. Other capital construction dollars will fund infrastructure upkeep throughout the wastewater collection system.

Finance Director Marion Gee said capital construction dollars will continue to decline in future budgets, leveling off toward an average of about \$40 million a year by 2009. A five-year capital plan, approved by the Board as part of the next fiscal year budget, allows \$195.8 million for capital projects through fiscal year 2009, earmarking \$71.1 million for wastewater treatment and infrastructure work, \$62.3 million for drainage and flood control projects and \$55.2 million for water-quality improvements.

The fiscal year 2005 operating budget of \$75.5 million represents a slight increase over the current year's \$75.2 million budget. "Since 1996 the budget has increased by an average of 1.9 percent a year while the rate of inflation has increased by 2.2 percent annually during the same period," Gee noted.

Some increases in operation costs are out of MSD's control, including jumps in costs for electricity, natural gas and retirement fund contributions. But about \$2.5 million in savings are projected in salaries and wages, overtime costs and use of temporary personnel. MSD's full-time workforce has decreased from 630 in fiscal year 2003 to 607 now.

While MSD continues to explore internal opportunities to reduce costs, the fiscal year budget includes a rate increase for wastewater and stormwater charges (*see story about proposed rates on page three*).

"Since 1996 the budget has increased by an average of 1.9 percent a year while the rate of inflation has increased by 2.2 percent annually during the same period."

#### CONNECT WITH MSD

502-540-6000

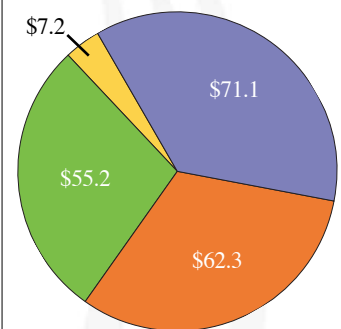
24/7 Customer Service:  
587-0603

[www.msdlouky.org](http://www.msdlouky.org)

TDD/TTY: 540-6233

En español: 540-6423  
(Entre 8 mañana y 5 p.m.  
lunes a viernes)

#### Projected Capital Funding FY 2005-2009



■ Wastewater Treatment	\$71.1
■ Drainage/Flood Control	\$62.3
■ Wet Weather/Water Quality	\$55.2
■ Equipment	\$7.2

Total budget for FY 2005-2009 is \$195.8 (all amounts in millions)

MSD's Board approved a five-year capital spending plan on May 24.

## Upcoming Events

May 26  
**Public Hearing, 2004 Preliminary Rate Resolution,** 7 p.m., 700 W. Liberty, first floor

May 27  
**Employee meetings, various times and locations**

May 31  
**Memorial Day holiday. MSD offices are closed.** For emergency service phone 587-0603

June 3  
**DiverseWorks for You,** 9 a.m., 700 W. Liberty, first floor

June 4  
**Ohio River Sweep news conference,** 10 a.m., Fourth Street Wharf

June 14  
**MSD Board meeting,** 10 a.m., 700 W. Liberty, first floor

June 19  
**Ohio River Sweep,** 9 a.m., various locations

June 28  
**MSD Board meeting,** 10 a.m., 700 W. Liberty, first floor

July 8  
**MSD Retirees Summer Picnic,** watch for details in the mail

## MSD Milestones

**We're proud to announce:**  
The Business & Professional Women/River City named MSD to its Leadership Circle for supporting the chapter's programs during 2003-04.

**We will miss:**  
Aamir Mahdee, Beargrass Creek Area Team Technician, retiring June 28

## Area Team News

**Beargrass Creek Area:** Standing water problems will be addressed along the 3400 blocks of **Sumac and Buckeye roads**, and the 3700 block of **Oboe Drive**. A \$177,378 project will construct roadside drainage facilities as part of Project DRI, the drainage response initiative from Louisville Metro and MSD.

Some 112 residences in the **Harold Avenue area** will be connected to sanitary sewers when a \$141,965 project is constructed. Although the project was initially approved in 2001, construction has been delayed while acquiring easements and right-of-way.

**Floyds Fork and North County Area:** Construction on the second phase of the **Old Henry Road Pump Station and Force Main** project will soon begin. Phase two will construct the Old Henry Force Main North, which is nearly two miles of force main for \$1.6 million. When the three-phase project is completed, sewer service will be available throughout northeast Jefferson County.

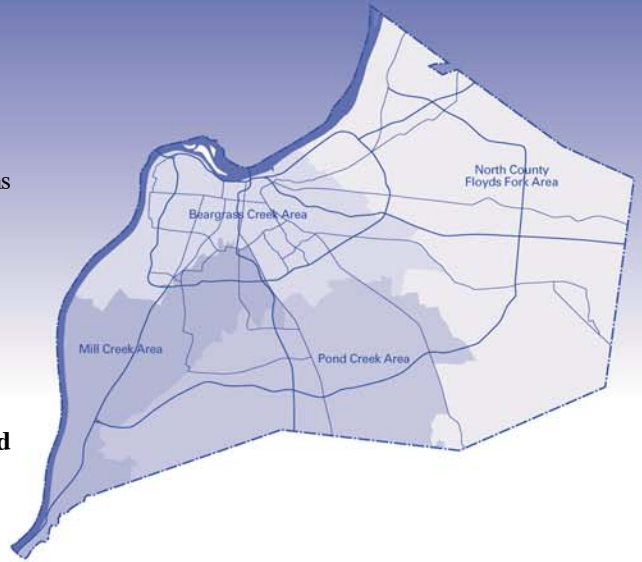
The second phase of drainage improvements will soon be underway in **Woodland Hills** south of Shelbyville Road. Regrading roadside swales, installing rear yard pipe systems and driveway aprons are among improvements that address 28 customer requests and will benefit 50 properties. The \$69,243 project, part of the Project DRI partnership between Louisville Metro and MSD, should be completed this summer.

**Mill Creek Area:** Nineteen properties along **Sonnette Way** will benefit from Project DRI. A \$60,957 project will construct roadside drainage improvements, scheduled for completion by late summer.

**Pond Creek Area:** Project DRI will install roadside drainage facilities along **Green Cove Circle**, along with improving other drainage outlets that serve this Newburg-area neighborhood. The \$85,650 project will address 10 customer service requests and benefit about 33 properties.

Drainage facilities will be installed along **Hackberry Drive**, located east of Preston Highway off Cooper Chapel Road. The \$57,360 project—part of the Project DRI initiative—also will regrade rear yard drainage facilities. When completed in June, 15 customer requests will be addressed and about 52 properties will benefit.

Rear yard and roadside improvements will benefit residents along a section of **W. Manslick Road, Starlet Drive and Mason Lane**. The \$81,391 project will address eight customer requests and impact 13 properties. It's part of Project DRI, the partnership between Louisville Metro and MSD to address to community's worst drainage problems.



*Adequate drainage facilities don't exist in many suburban Louisville Metro neighborhoods, like Woodland Hills south of Shelbyville Road.*

## Rise in drainage, wastewater rates proposed

MSD’s Board has authorized a preliminary resolution to increase stormwater and wastewater rates for all customers. If approved, the new rates will become effective August 1.

Under the proposed rate structure, average monthly residential wastewater rates will increase by \$1.14 from \$17.46 to \$18.60. Monthly residential stormwater fees will rise 27 cents to \$4.41.

The proposed rates also include increases for commercial and industrial wastewater customers who take advantage of MSD’s optional and quality charge rates.

The optional clean volume rate will increase 12 percent, or 14 cents per thousand gallons, and sewer only optional rates will increase 18 cents per thousand gallons. Quality charge rates, which haven’t increased since 1994, are being raised 10 percent. Changes to the optional and quality charge rates are expected to generate about \$1.4 million in additional annual revenues.

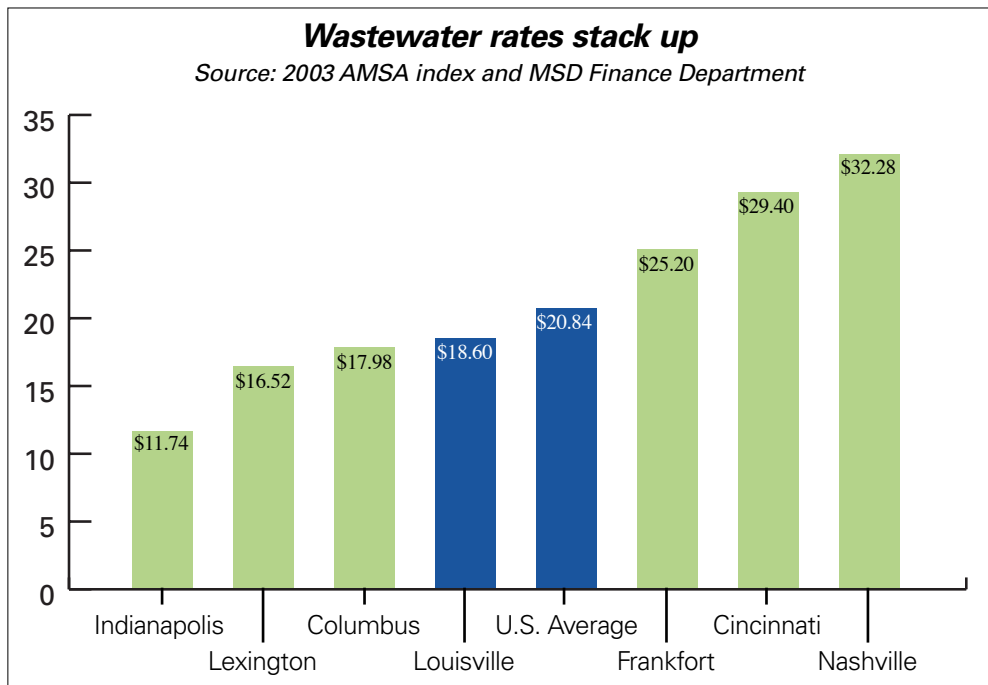
MSD’s rates still compare favorably, according to Finance Director Marion Gee. Industrial wastewater rates, even with the proposed increase, are well below those charged in Kansas City, Detroit, Cincinnati, St. Louis, Columbus and Nashville.

According to a 2003 national survey of wastewater rates conducted by the Association of Metropolitan Sewerage Agencies, the average monthly cost for residential wastewater service is \$20.84—\$2.24 higher than MSD’s average.

Customers are invited to comment on proposed rate changes at a public hearing May 26 at 7 p.m. in MSD’s Main Office. Written comments may be addressed to:

MSD—Attention: Bud Schardein  
700 W. Liberty St.  
Louisville, KY 40203-1911

MSD’s Board is expected to vote on the proposed rates during its regular meeting on June 28.



Despite a proposed increase, MSD’s average monthly wastewater rate remains below the national average for residential customers.

## Customer First at Work

“**Bill Smith, Cary Smith and Eric Toller** were courteous and professional when working on the drainage behind my home.”

--Dr. Stewart Jeffries, Lake Forest, 40245

“Thanks, **Lawrence Lewis, Edwin O’Bannon, Julius Turner and Mike Young**, for being so expedient. The ditch looks great.”

--Betty Grassel, Jeffersontown, 40299

“I’ve used the LOJIC maps on the Web more than once. Thank you for creating such a wonderful resource.”

--Andrew Steitz, Lake Forest, 40245

“**Tammy Moore’s** help with a customer’s billing problem took less than a half hour to resolve and made Deirdra Baker so happy that she sent Tammy a bouquet of spring flowers.”

--Joyce Daugherty, MSD

“All of the staff involved in the project at my property, including **Bill Smith, Cary Smith and Eric Toller**, were extremely cooperative and took extra care to prevent any unnecessary damage.”

--George Haarman, St. Matthews, 40207

## Certifiable Success

DiverseWorks for these recently certified businesses:

### DLZ Corporation (MBE)

Electrical and technical design engineering support, surveying, construction management, testing lab, asbestos removal, structural design and drafting

Contact: Vikram Rajadhyaksha, (614) 888-0040

### Kentuckiana Sheet Metal, Inc. (MBE)

Heating and air conditioning installation and repair, and sheet metal work

Contact: James Marshall, (502) 635-7689

### Shrewsbury & Associates (MBE)

Engineering and construction management

Contact: William Shrewsbury, (317) 841-4799



# MSD

Louisville and Jefferson County  
Metropolitan Sewer District

700 West Liberty Street  
Louisville, KY 40203-1911



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## Safe pool management protects the environment

As summer begins, pools throughout Louisville Metro are being readied for swimming season.

However, the same chemicals used to keep pool water safe and inviting for people can harm the environment. Pool owners can maintain a clean pool without damaging plants, wildlife and waterways by following these tips:

- Always rinse cartridge filters over soil, covering any residue with dirt. Never clean a filter near a stream, creek or storm drain.
- Make sure backwash filters are directly connected to your property's sanitary sewer connection.
- To control algae use chlorine or algaecides that don't contain copper.
- Before draining your pool, allow at least 48 hours for chlorine to break down, and drain pool water into a sanitary sewer cleanout.

To learn more about properly managing your swimming pool this summer, connect with MSD's 24/7 Customer Service Department (phone: 587-0603; e-mail: [customer@msdlouky.org](mailto:customer@msdlouky.org)).

## River Sweep set for June 19

More than 15,000 people in six states are expected to descend on the Ohio River's banks June 19 for the 16th annual Ohio River Sweep

Volunteers in Metro Louisville and Southern Indiana will meet at several locations along the river to help clear debris and trash from its banks. Although last year's sweep was canceled locally due to high water levels, more than 350 local volunteers collected 30 tons of debris in 2002.

Billed as one of the largest environmental clean up projects in the U.S., the Ohio River Sweep takes place along the banks of the Ohio River and key tributaries stretching from Pennsylvania to Illinois. It is sponsored regionally by the Ohio River Sanitation Commission, ORSANCO. For the 15th year, MSD is sponsoring the sweep locally in partnership with other organizations including LG&E, the Louisville Water Company, Louisville Metro and Waste Management, Inc.

For more details about the Ohio River Sweep meeting locations and how to volunteer, contact MSD's Becky Bennett at 540-6552.

