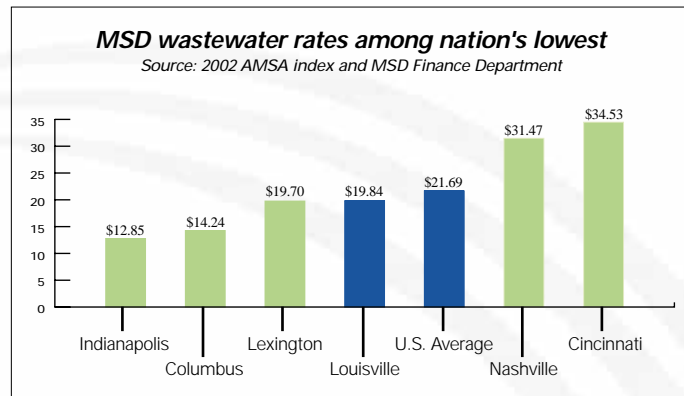


New rates effective August 1

Sewer and drainage rates will increase across all customer classes beginning August 1.

Residential services will increase by 6.5 percent. Average monthly wastewater service bills will rise by \$1.24 from \$18.60 to \$19.84. Stormwater drainage fees for residences will increase by 29 cents a month, from \$4.41 to \$4.70.



Although MSD's customer rates will increase August 1, sewer charges for residential customers remain below the national average.

"Despite the increase, MSD's rates remain in the lower 40th percentile of national average rates," according to Finance Director Marion Gee.

Rates also will rise for commercial and industrial customers with low volume, high strength wastewater discharges. Optional rates will see an eight percent increase, and quality charge rates will increase by 6.6 percent.

continued on page 3

Dallenbach, Wheatley re-elected to lead Board

Fred Dallenbach will continue as chair and Beverly Wheatley will remain as vice-chair of the MSD Board.

"They're providing a high level of leadership I'd like to see us continue," said Board member Martin Hoehler in support of their nominations.

Dallenbach was first appointed to the Board in 1997 and served as vice chair in 2002. He has served as chair since July 2003. Dallenbach is the owner of Dallenbach Builders and currently serves as Vice President/Treasurer of the Homebuilders Association of Kentucky.

An MSD Board member since 1998, Wheatley is beginning her third year as vice chair. She also serves on the boards of Republic Bank & Trust Co., University of Louisville Board of Overseers and the Iroquois Civic Club-Neighborhood Association. Wheatley is president of Wheatley Roofing Co.

MSD's Board meets on the second and fourth Mondays of each month, except December. Its members are appointed by the Metro Mayor and Council, and serve three-year terms.



Fred Dallenbach



Beverly Wheatley

"Despite the increase, MSD's rates remain in the lower 40th percentile of national average rates."

CONNECT WITH MSD

502-540-6000

24/7 Customer Service:
587-0603

www.msdlouky.org

TDD/TTY: 540-6233

En español: 540-6423
(Entre 8 mañana y 5 p.m.
lunes a viernes)

Upcoming Events

August 4
DiverseWorks for You
Certification Orientation,
9 a.m., 700 W. Liberty, first floor

August 8
MSD Board Meeting,
10 a.m., 700 W. Liberty, first floor

August 22
MSD Board Meeting,
10 a.m., 700 W. Liberty, first floor

September 5
Labor Day holiday. MSD offices
are closed. Phone 587-0603 for
emergency service.

MSD Milestones

Welcome to MSD:
Tim Patterson, Utility Trainee
James Redd, III, Utility Trainee

Congratulations
on your promotion:
Donald Burrus to Utility Worker III
William Cunningham to Utility
Worker II
Lawrence Lewis to Utility Worker II
Marcus McCampbell to Utility
Worker II

We will miss:
Leon Gatlin, Master Maintenance
Mechanic, retiring Aug. 1
David Jones, Utility Leader,
retiring Aug. 1
Greg Ratliff, Pretreatment Permit
Coordinator, retiring Aug. 1

Area Team News

Floyds Fork/North County/MFWTP:

Sanitary sewers will be constructed to serve the area around **Bass and Shirley avenues**. When the \$3.8 million project is completed in late 2006, approximately 214 commercial and residential properties will be connected to sewers. The project also includes roadside and rear-yard drainage improvements.

Along with the more than three miles of sewers to serve the area, a temporary pump station will be built on Jacob School Road with a force main connecting to the Hunting Creek North Wastewater Treatment Plant. MSD's long range plans to serve the Prospect area call for extending the River Road Interceptor and building the Harrods Creek Pump Station. As those projects are finished, the Jacob School Road pump station will be removed from service.



An alternate power source will be added to the **34th Street and Buchanan Street pumping stations**. Connecting the 50-plus year-old stations to a generator will keep the stations operating during power outages.

Both facilities serve as sanitary sewer pumping stations, moving wastewater to the Morris Forman Wastewater Treatment Plant. They also are part of the Ohio River Flood Protection System. The Buchanan Street station is the first flood pumping station activated when the Ohio River rises; the 34th Street facility is the 13th flood pumping station to go into service when floods threaten.

Also, high-volume pumps are being installed to reduce combined sanitary and storm sewer overflows from the facilities. The improvements are part of MSD's early action plan under the April 2005 agreement with state and federal water-quality regulators.

Construction and equipment to complete the project are expected to cost \$334,000.

Drainage Response Initiative Projects

The Project DRI partnership between Louisville Metro and MSD is solving drainage problems throughout the community. These projects are ready for construction:

Floyds Fork/North County/MFWTP: Improvements to an existing outlet channel will reduce rear-yard standing water and erosion along **Riverway Drive**. Eight properties will directly benefit from the project, which responds to five customer requests. The project will be constructed as part of sewer construction and drainage improvements in the Bass Avenue/Shirley Avenue area (please see story under Area Team News in this issue of Update).

Pond Creek/Mill Creek: Roadside drainage improvements along **Eugene Way and Downs Court**, and rear-yard outlet improvements on **Meyers Lane** will soon be constructed. The \$69,484 project will address 10 customer requests and benefit 36 properties.

New rates... *continued from page 1*

Gee said he and Executive Director Bud Schardein met with customers during a public hearing on the proposed rates, and have discussed the increases with elected officials, business leaders and individual customers. MSD received three letters opposing the increase and one supporting it.

MSD is funded by customer rates and does not receive revenues from taxes or other government agencies. It maintains and operates a 3,000-mile sewer network, six regional wastewater treatment plants, the Ohio River Flood Protection System and the community's surface drainage system.

"Our staff and board are committed to wisely using customer dollars and providing a high level of service," Schardein said. "We're proud that our rates for all classes of customers remain among the lowest in the U.S."

ClasSickle chosen for survey work

Louisville-based ClasSickle, Inc. will provide surveying and related services as-needed under a two-year contract.

"In the past year, our surveying needs have been met through individual project designs," said Vince Bowlin of MSD's Engineering Division. Before that, surveying was included under larger consultant services. MSD's staff licensed to perform surveys sometimes are committed to other priorities.

"We sometimes find a need for survey services that aren't related to individual projects," Bowlin said. "Now ClasSickle can provide those services as they are needed."

The \$150,000 contract is one of MSD's largest direct contracts with a minority-owned firm, noted DiverseWorks Program Specialist René Thomas. To meet DiverseWorks requirements, ClasSickle teamed with woman-owned firm Skees Engineering and Ellis and Associates, a minority-owned company.



ClasSickle's founder and president Anthony Sickles will take the lead in providing surveying services to MSD.

Customer First at Work

"Thanks to Leila Cunningham for her help locating a sewer tap on our property"

--Brian Hammon, GP Enterprise

"Christina Tomasulo does great work for you at MSD. She takes ownership and creates opportunities for us to operate efficiently and effectively"

--Harold Hunt, Louisville Water Company

"Thanks, Dennis Vandiver, Martin Mooney, Darrel Coleman and Jeff Browning, for your hard work dealing with the erosion problem on my lot!"

--Alexei Izyumov, Crescent Hill

"Residents on Fallgate Court are grateful for Diane Secor's assistance when they have called MSD"

--Susan Mudd, City of Windy Hills

"Thank you, Paula Byrd, for helping resolve our situation quickly. We also thank Tom Wise and Kenny Hoerter for their kind response"

--Paul and Elsie Johnson, St. Matthews

"We were really impressed with the fantastic job Richard Schmeltz and his crew did solving the flooding in our backyards. Thanks also to Sandy Schmitt and Rick Bledsoe for handling our calls and answering our questions"

--Tom and Rita Wilson and Mrs. Barbara Hale, Valley Station

"Please let Derek Northington's supervisor know what a great job he did!"

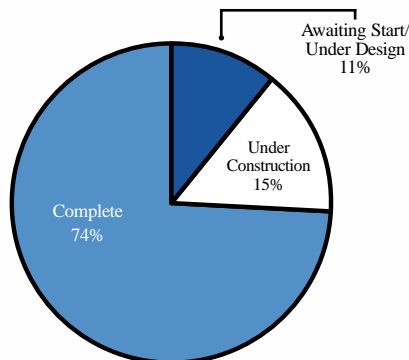
--Rick Borders, Pleasure Ridge Park

"Justin Bast, Simon Childress, Nate Elliott and John Matthews did not harm one leaf in the heavily planted area where they made the drainage improvements. I hope MSD appreciates what careful, sensitive workers they are—I sure do!"

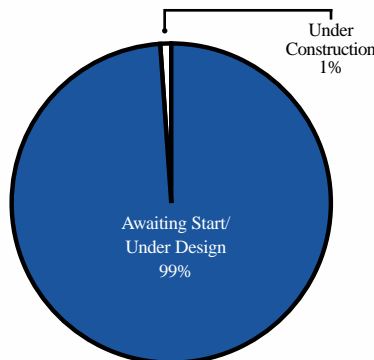
--Ellinor B. Henderson, Highlands

Project DRI Progress

Through July 22, Phase 1 of the Project DRI partnership between Louisville Metro and MSD completed or started 89 percent of planned drainage improvements since Project DRI began in January 2003. Phase 2 is getting started, with one percent of planned improvements underway.



Phase 1



Phase 2





MSD

Louisville and Jefferson County
Metropolitan Sewer District

700 West Liberty Street
Louisville, KY 40203-1911



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Diggers win Classic title two years straight



MSD's Diggers overcame rain, mud and July heat to win the Corporate D division of the Brightside/Coca-Cola Volleyball Classic.

It was the Diggers second consecutive title, beating teams from *Business First* and *The Voice-Tribune* to take championship honors in Brightside's 16th annual tournament.

"We played a total of 5 matches, two games in each," said team member Robin Bowling. "We didn't lose a single game. It was amazing."

Along with Bowling, who works in Infrastructure Administration, the Diggers are Maggie Happel, Credit Union; Richard Schmeltz, Stormwater Maintenance; Richard's wife Rhonda Schmeltz; Mark Smith, Stormwater Maintenance; Jennifer Shartzter-Head, Credit Union; and Dennis Thomasson, Central Region Administration. Team members each received a Champions t-shirt.

The annual two-day Classic has grown to include more than 200 teams with a thousand players. This year, players came from Illinois, Ohio, Tennessee and Virginia, as well as Kentucky and Indiana.

The event raises awareness and funds for Louisville Metro's Brightside program.