

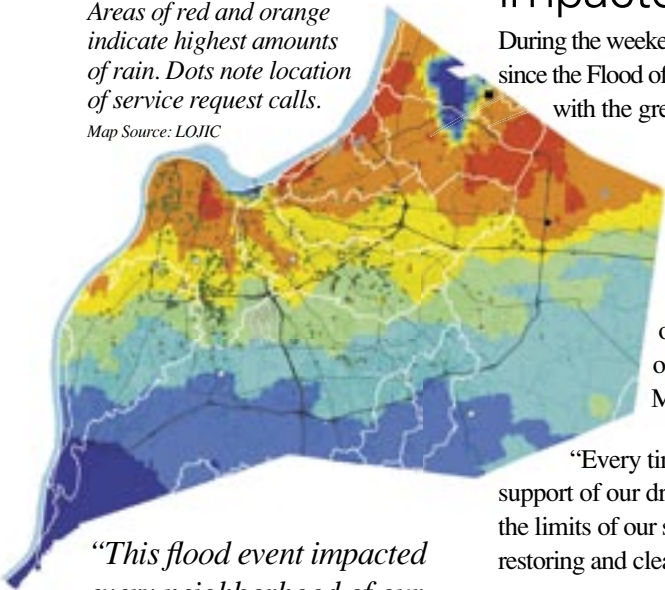
Update

October 2006

Approximate Rainfall September 22 to 23

Areas of red and orange
indicate highest amounts
of rain. Dots note location
of service request calls.

Map Source: LOJIC



“This flood event impacted every neighborhood of our community. As a service provider, it is our responsibility to assist our customers through this disaster.”

— Bud Schardein, Executive Director

Up to \$500 available for customers impacted by flood

During the weekend of September 22-24, the Louisville Metro area experienced its worst flooding since the Flood of 1997. Up to 10 inches of rain fell in many neighborhoods in our community, with the greatest downpour occurring in the northern portion of MSD’s service area.

Although Project DRI drainage improvements and the construction of flood storage basins protected thousands of homes from flooding, MSD still received 1,386 calls concerning surface flooding and sewer backups.

In an effort to assist our customers in the aftermath of this event, MSD is offering financial assistance up to \$500 per customer account to cover the cost of plumbing fees, cleaning fees and replacement costs. Given the volume of calls, MSD expects to provide nearly \$500,000 in assistance.

“Every time we’ve sent a bill to one of our customers, we’ve virtually asked for their support of our drainage and flood protection programs. After this flooding event exceeded the limits of our sewer and drainage system, it is MSD’s civic duty to support our customers in restoring and cleaning their homes” said MSD Executive Director Bud Schardein.

Customers who experienced damages will receive a letter and claim form from MSD with instructions on how to submit their claim. Documentation regarding damage claims, cleaning and sanitizing expenses, service bills from plumbers, furnace contractors, etc. will need to be returned with the claim form. A reimbursement check up to \$500 per claim will be issued.

“This flood event impacted every neighborhood of our community. It far exceeded anything that could be considered a normal rain storm. As a service provider, we are attempting to assist our customers through this disaster,” said Schardein.

Consent Decree Spotlight

MSD announces new stream water quality initiative

To address the challenges of improving our water quality, MSD will embark on a comprehensive sewer improvement program that will eliminate major sources of water pollution throughout Louisville Metro. The new initiative called Project WIN — or Waterway Improvements Now — includes planned upgrades which allow the community to comply with Clean Water Act regulations.

Project WIN will address problems with and eliminate combined and sanitary sewer overflows. During rain storms, the sewers become overloaded with rainwater and discharge the combined water and sewage into local streams and the Ohio River.

“When our waterways are clean and safe, the community wins by reclaiming a valuable resource. A resource that can be used as a natural habitat, a recreational area and an essential link in our environment,” said MSD Director of Regulatory Management Brian Bingham. “With improved water quality, we all win,” he said.

Project WIN will involve a substantial investment from our customers over the next 19 years.

Continued on back page



MSD

● CONNECT WITH US
24/7 Customer Relations:
502-587-0603
TDD/TTY: 502-540-6233

● www.msdlouky.org
En español: 502-540-6423
(De 8 de la mañana a 5 de la tarde,
de Lunes a Viernes)

Upcoming Events

October 5

***Diverse Works for You
Certification Orientation***

9 a.m., 700 W. Liberty, first floor

October 9

MSD Board Meeting

10 a.m., 700 W. Liberty, first floor

October 12

***MSD Retirees Club
meeting and luncheon***

11 a.m., Masterson's Restaurant,
Atrium B

October 23

MSD Board Meeting

10 a.m., 700 W. Liberty, first floor

MSD Milestones

Welcome to MSD:

Debra Bradley, Benefits
Assistant

Claretta Hasberry, Customer
Relations Agent

Corey Johnson, Utility Trainee

Joel Keutzer, Materials Specialist

Carrie Wright, Emergency
Response Pretreatment
Inspector

***Congratulations on your
promotions:***

Jesse Barrett, Utility Worker II

Jamar Blevins, Utility Worker II

Tim Patterson, Utility Worker II

Eric Toller, Utility Worker III

We will miss:

William Richardson,
Retiring September 29

Dennis Vandiver,
Retiring September 29

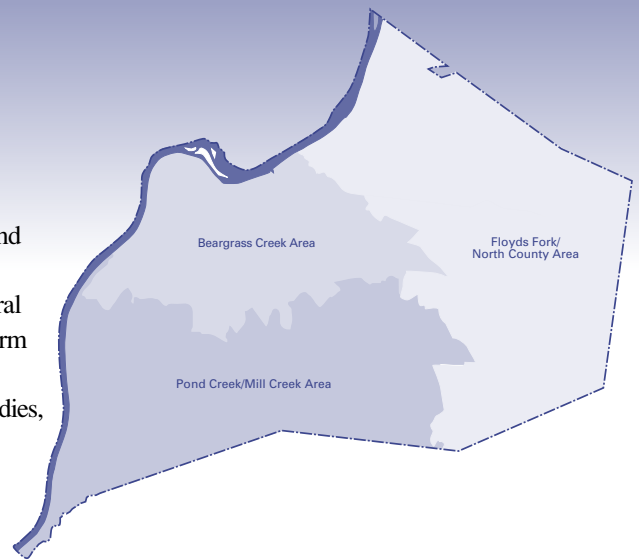
Area Team News

Development Team:

MSD has selected Fuller, Mossbarger, Scott and May Engineers, Inc. to provide engineering consulting and design services regarding several flood protection initiatives. Specifically, the firm will help MSD plan changes to the downtown floodwall system, complete impervious area studies, create improvements at the Floyds Fork Maintenance Facility and develop flood map revisions. Several projects in the contract, including a flood storage basin at Woodland Manor and a second phase of a hazard information Web site, will be funded by FEMA grants.

Pond Creek/Mill Creek Area Team:

Seventeen properties along Bardstown Road will soon receive sewer service through the Fairview/Wildwood sanitary sewer project. Approximately 2,376 linear feet of pipe will be installed to provide sewer service to the area.



MSD will negotiate the sale of MSD's Okolona Treatment Plant, located on Paul Road to the Louisville Renaissance Zone Corporation. Louisville Metro Government, the Louisville Regional Airport Authority and the Louisville Renaissance Zone Corporation are working with United Parcel Service to obtain land needed by UPS to expand its worldwide hub. The obsolete facility and surrounding land will be offered as part of this effort.

Appreciation luncheon recognizes employee giving

Every year, MSD employees participate in various charitable campaigns. This year, employees made quite an impression on several charities and the community. On August 21, employees were invited to celebrate their generosity with a luncheon served by MSD's executive staff.

In a year's time, MSD employees contributed over \$60,960 to the American Red Cross, Fund for the Arts, Metro United Way and Wednesday's Child. Employees are invited to participate in either one-time giving campaigns or give regular contributions through payroll deduction.

"MSD's employees have made a change in our community with the generosity they've shared with charities," said MSD Executive Director Bud Schardein. "Our employees value what these charities are doing to better our community and beyond...like areas impacted by Katrina. Supporting these charities reminds all of us how fortunate we are," he said.

A barbeque lunch was organized by Becky Bennett, Theresa Daly, Bolden Rose and Diane Secor.



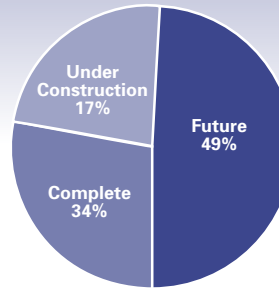
Saeed Assef served lunch to Phillip Vinegar as part of the giving appreciation event.



MSD Executive Director Bud Schardein served as Chair of the 2006 Fund for the Arts campaign. This year, the campaign exceeded its goal by raising more than \$7.6 million.

Project DRI Progress

Project DRI, a partnership between Louisville Metro and MSD that began in 2003, has improved drainage throughout the Metro area with 405 projects completed during Phase 1. Since Phase 2 began in 2005, 51 percent of 349 planned projects are either underway or completed.



Project DRI Phase 2

Drainage Response Initiative Projects

Project DRI is solving drainage problems throughout the community. These projects are ready for construction:

■ Apple Valley Drive

An \$88,907 project will provide drainage improvements to multiple rear-yard drainage systems in Apple Valley Subdivision. A combination of paved ditches and piped systems will be constructed near Apple Valley Drive, Apple View Lane, Northern Spy Drive, Newton Drive, Cortland Drive and Rome Beauty Place. The project will address 12 service requests and benefit 57 properties.

■ Dogwood Drive

A pipe and yard drain system will be installed along Dogwood Drive with a \$93,560 project to correct standing water concerns, resolve seven service requests and benefit an additional 34 properties.

■ Mamaroneck Road

Standing water will be alleviated and an eroded ditch bank will be repaired as part of a \$55,231 project to construct 770 linear feet of flat-bottom concrete ditch in the rear yards of Mamaroneck Road. The project will resolve three service requests and benefit an additional eight properties.

■ Mount Eastes Lane

Rear-yard flooding will be corrected with the installation of paved swales and construction of driveway aprons and culverts along Mount Eastes Lane and portions of Bilsim Lane and Birchline Boulevard. Thirteen service requests will be addressed and 34 properties will benefit from the \$80,325 drainage improvement project.

■ Oakleaf Lane

Roadside drainage improvements, including the installation of driveway culverts and paved swales, will be constructed along Oakleaf Lane and portions of Westray and Horizon Lanes. The \$122,250 project will resolve nine service requests regarding yard flooding and standing water problems. An additional 36 properties will benefit from the project.

■ Roberts Avenue

A \$92,950 drainage improvement project will address three service requests and benefit 10 additional properties when catch basins are installed along Roberts Avenue. Flat-bottom paved ditches will also be constructed to eliminate the flooding of yards and structures.

■ Titan and Saturn Drives

Nine service requests will be addressed when driveway culverts and paved swales are constructed along Atlas Road, Polaris Drive, Saturn Drive, Thor Avenue and Titan Drive. The \$160,000 project will benefit a total of 84 properties.

■ Woodhill Lane and Rossmoor Drive

A \$137,900 project along Woodhill Lane and Rossmoor Drive near Jefferson Mall will address 13 service requests and impact an additional 52 properties. The construction of paved swales and driveway culverts will resolve yard flooding and standing water concerns.

Customer First at Work

“Greg McCraney, Tony Nicholson, Butch O’ Bannon, Nate Richardson and Mike Young cleared a rear-yard ditch near my home and did an outstanding job.”
— *Roslynne Burton, Okolona*

“The mowing performed at a nearby ditch is a job well done, thanks to **Nicholas Age, William Phillips, Steve Prestigiaco, Daman Pulliam and Caesar Williams.** It looks very nice.”
— *Jo Ann Jones, Pleasure Ridge Park*

“Dave Johnson represented MSD well during a meeting with Shelbyville’s Planning Commission. MSD should be proud of Dave and the knowledge he adds to MSD.”
— *Mayor Thomas L. Hardesty, Shelbyville*

“Sandra Schmitt has been so nice each time I’ve called MSD. She’s worked very hard to correct a problem with debris blocking my drainage ditch. She is a great help to me and MSD.”
— *Mrs. Embry, Auburndale*

“Clyde Morrison, Jerry Trammell and Phillip Vinegar were professional and courteous. They did a wonderful job and take great pride in their work.”
— *Jamesetta Jones, Russell*

“I am confident in MSD’s work because of **Troy Smith.** He did a great job and had a genuine interest in the work he performed. Thank you, Troy.”
— *Jerald Hanley, Lynnview*



MSD

Louisville and Jefferson County
Metropolitan Sewer District

700 West Liberty Street
Louisville, KY 40203-1911



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Former Health Department employee and engineer appointed to MSD Board



*Charles E.
Weiter, P.E.*

Charles E. Weiter, P.E., has been appointed to MSD's Board by Louisville Metro Mayor Jerry Abramson. Weiter is Vice President of Engineering at Main Street Realty, Inc.

Before joining Main Street Realty, Weiter was a managing partner of the engineering firm Birch, Trautwein & Mims, Inc. and was responsible for day-to-day engineering and personnel operations.

Weiter also worked for the Jefferson County Department of Public Health for 13 years as Assistant Director of Environmental Health and Chief Engineer. In this position, Weiter was the Health Department representative for a Regional Planning Committee and responsible for the review of new infrastructure serving subdivisions, sanitary sewers, treatment plants, community swimming pools and county landfills.

Louisville Metro Mayor Abramson also reappointed William Gray and Audwin Helton to the MSD Board with both terms expiring July, 2009. Weiter's term will expire June, 2009.

Consent Decree Spotlight

Continued from Page 1

In the months to come, customers will see increased communications about the potential risks of wet weather overflows and MSD's efforts to reduce them.

Signs will be installed near affected waterways, public meetings will be held, brochures and other information will be displayed in public places and MSD's Web site will be updated to include Project WIN progress. Informational alerts sent to customers either by e-mail or by hand-distributed brochures are not meant to alarm customers. The information notifies impacted residents of simple safety precautions.

Over the past five years, MSD has invested over \$150 million in reducing occurrences of combined and sanitary sewer overflows. MSD has committed to take necessary measures to control sewer overflows under a federal consent decree with the United States Environmental Protection Agency and the Kentucky Division of Water. The Project WIN initiative will continue to improve water quality and public safety for the Louisville Metro area.

Kevin Kaufman of the Floyds Fork/North County/MFWTP Area Team is credited with the creation of the name Project WIN for MSD's 19-year consent decree program.