

Update

August 2007

Although water quality improvements mandated by consent decrees have significantly raised rates in other cities, MSD's rates will increase by only \$6.95 per month.

Average Monthly Residential Wastewater Bill

Bowling Green	\$22.02
St. Louis	\$22.38
U.S. Average	\$24.34
Louisville	\$28.14
New Albany	\$38.32
Cincinnati	\$39.01
Birmingham	\$55.08
Atlanta	\$55.26



Investments in infrastructure improve water quality

Beginning August 15, MSD customers will make a monthly investment of \$6.95 towards improving area water quality and rehabilitating sewer infrastructure. Stormwater and wastewater rates will not change.

According to an agreement with the Kentucky Division of Water, U.S. Environmental Protection Agency – Region IV and the U.S. Department of Justice, several projects totaling \$800 million must be constructed to eliminate problems associated with sewer system overflows and comply with the Clean Water Act. Revenues generated from the monthly surcharge will be invested in Project WIN for these improvements.

“Although many projects are already underway, they require significant resources from MSD and a major investment from our customers. As we work towards improved water quality, we want our customers to know precisely how much of their contribution is dedicated to Project WIN improvements,” said MSD Executive Director Bud Schardein.

Schardein and other MSD representatives have held over 160 neighborhood meetings and six public meetings regarding Project WIN and the measures of the Consent Decree. MSD also invited public input regarding the surcharge. One customer spoke in favor of the surcharge at a Board hearing on July 16. No one spoke in opposition. No letters were received.

“All MSD employees should receive credit for the public support we have received for Project WIN improvements, said Schardein. “Their wonderful work has received recognition from our customers and our customers have become more confident in the job we do,” he said.



Projects outlined in the Consent Decree will be funded with a \$6.95 per month surcharge. The projects will improve water quality throughout the community.

Senior citizens to receive discount

Customers age 65 or older with a household income of \$25,000 or less can apply for a 30 percent discount that will be applied to wastewater charges and the EPA Consent Decree Surcharge. Applications are available online at www.msdlouky.org or you may call MSD's Customer Relations Department at 587-0603.

An ordinance to approve the proposed surcharge will be presented to the Louisville Metro Council on July 26 and August 9. If approved, the surcharge will be effective August 15.



MSD

- CONNECT WITH US

24/7 Customer Relations:
502-587-0603
TDD/TTY: 502-540-6233

- www.msdlouky.org

En español: 502-540-6423
(De 8 de la mañana a 5 de la tarde,
de Lunes a Viernes)

Upcoming Events

August 2

**DiverseWorks for You
Certification Orientation**
9 a.m., 700 W. Liberty, first floor

Wet Weather Team

Stakeholder Group Meeting
4:15 p.m., 700 W. Liberty,
first floor

August 13

MSD Board Meeting
10 a.m., 700 W. Liberty, first floor

August 27

MSD Board Meeting
10 a.m., 700 W. Liberty, first floor

MSD Milestones

Welcome to MSD:

Lee Coomer, Laborer

Albert Gore, Jr.,

Risk and Benefits Manager

Eric Hickman,

Engineering Tech IV

Theresa Singleton,

Administrative Specialist

**Congratulations on your
promotion:**

Jeff Fields,

Water Quality Technician

David Gittings, Sewer

Maintenance Supervisor

Bruce Harrison,

Water Quality Technician

Sharise Horne,

Stormwater Scheduler

Michael Kilkelly,

Stormwater Drainage
Supervisor

LaTasha McAlmont,

Process Computer Operator

Stephanie Sutton,

Water Quality Technician

Eric Toller, Utility Leader

Val Winburn, Utility Leader

Changing the pace:

Jesse Howard, from Morris
Forman Wastewater Treatment
Plant Operations to Metro
Operations

**We will miss the following
employees retiring August 1:**

Melvin Benford

Garry Dennison

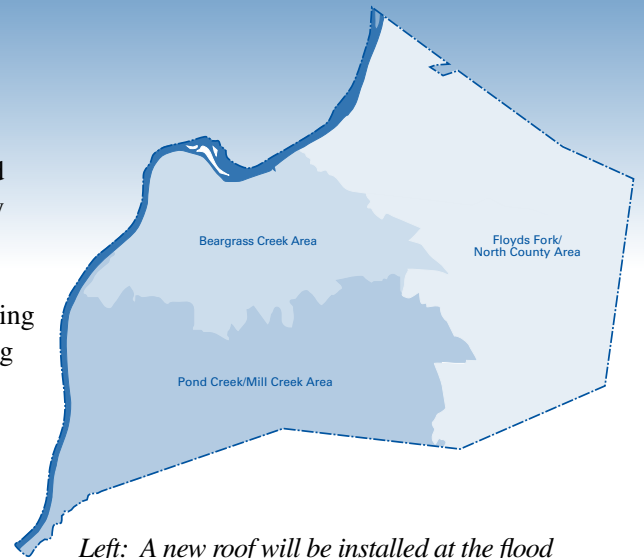
James Robinson

Richard Schmeltz

Gary Swan

Area Team News

Floyds Fork/North County — Insulated Roofing Contractors has been selected by MSD to install new roofs on 35 of the floodwall closure vaults maintained by MSD. The vaults house gates and operating equipment used to close floodwalls during heavy rains.



Left: A new roof will be installed at the flood closure vault at Letterle Avenue and 34 other locations throughout the Louisville Metro area.

Greenway trails promoted at Mayor's health event

A special event presented by the Mayor's Healthy Hometown Movement taught attendees about the effects of walking and promoted the city's greenway trails.



MSD Executive Director Bud Schardein, author Mark Fenton and Louisville Metro Public Health and Wellness Department's Dr. Adewale Troutman promoted fitness walking along the city's greenway trails.



The event, *The Power of Walking*, on July 23 featured Mark Fenton. Fenton is a contributing editor to *Health and Heart Healthy Living* magazines and author of numerous books. He hosted the PBS television series "American's Walking" and teaches a walkable community workshop.

The workshop also was an opportunity to educate attendees about the series of greenway trails maintained by MSD. Greenway trails, located throughout Louisville Metro, protect the environment, help manage drainage areas and streams, and provide recreational opportunities in a natural landscape.

"The trails are a key feature in our community's recreational facilities. The sites offer valuable flood protection features and a fun setting for all types of fitness activities," said MSD Executive Director Bud Schardein. MSD and Louisville Metro government envision a network of greenways connecting neighborhoods to recreational, business and commercial areas.

The longest trail runs from Riverside, The Farnsley-Moremen Landing in Valley Station to downtown Louisville. Trails are also found in Butchertown and near the Louisville Zoo. Plans are underway for greenways in the Floyds Fork and Pond Creek areas.

Rain barrel and rain garden demonstrations at state fair

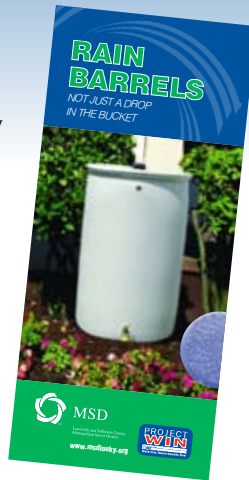
Thanks to a new brochure and demonstrations offered by MSD, Kentucky State Fair attendees can learn to capture rain and reduce combined sewer overflows. MSD staff will show attendees how to install a rain barrel or build a rain garden as part of a special exhibit at the Kentucky State Fair, August 16 through 26. *The Mosaic of Life: Why Biodiversity is Key to Our Survival on Earth* exhibit will be located in the South Wing B of the Kentucky Exhibition Center.

Water collected in a rain barrel or rain garden would normally flow through downspouts onto a paved surface, and eventually into a storm drain. Keeping excess rainwater out of combined sewers helps the sewer system work more efficiently and reduces overflows from combined and sanitary sewers. Capturing water for later use also can conserve water.

Rain barrels can hold up to 60 gallons of water and may be used to lower water costs by saving water during peak summer months. Storing rainwater for garden and lawn use helps replenish groundwater naturally. The rainwater may then be used to water lawns and gardens. The barrels are inexpensive, easy to install and require little maintenance.

Rain gardens also ease the runoff burden on local streams. Rain gardens are an attractive landscaping feature designed to absorb stormwater runoff from impervious surfaces, such as roofs and parking lots.

Rain gardens collect rainwater from downspouts that are directed towards them. That reduces the amount of runoff that enters the combined sewer system and our community's streams.



For more information about rain barrels and rain gardens, call MSD Customer Relations at (502) 587-0603 and request a brochure or visit MSD's Web site, www.msdlouky.org.

In one year, a 700-square-foot rain garden can intercept enough water to fill five semi-tanker trucks.

Customer First at Work

"Our neighbors are raving about how great our ditch looks now that it has been mowed. Thank you, **Ralph Burba, Steve Prestigiacomo, Daman Pulliam, Terrance Quarles, Morris Tolbert** and **Cesar Williams!**"
— *Claudia Kammerdiener*
Pleasure Ridge Park

"**Adam Bader, Tony Clarkson, Nathaniel Richardson, Keith Washington** and **Kirk Willis** did a wonderful job clearing and mowing the ditches in the Glengarry Subdivision."
— *Sandy Golden, Fairdale*

"Thank you, **Tammy Moore**, for listening to my concerns about the cave-ins in my yard. The fast response from you and **Jesse Johnson** is very much appreciated."
— *Jesse Davidson, Highview*

"I couldn't believe MSD responded the same day that I called about a catch basin that needed clearing. Thank you, **Jesse Johnson, Timothy Patterson** and **Karen Roberts!**"
— *Jeannie Edmonds*
Cherokee Gardens

"**Terry Richardson** deserves a pat on the back for his friendliness and for taking the time to give me all the information I needed about my concern."
— *Carl Klusman*
Strathmoor Manor

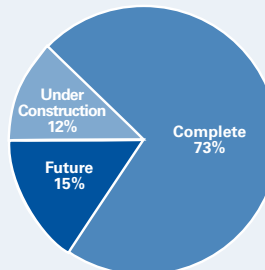
"**Leila Cunningham** was professional and very friendly. As a city employee, I'm always delighted to encounter other metro employees who give great customer service."
— *Jaelithe Lindblom, Clifton*

"MSD's **Wayne Holsclaw** saved the day. When my vehicle wouldn't start, Wayne assisted with jumper cables before we noticed another problem. A nearby dump truck had smoke coming from under its hood. Wayne not only extinguished the fire, but also got my car running. Thank you, Wayne for doing the unexpected and saving the day."
— *Michelle Trinkle*

Project DRI Progress

Project DRI, a partnership between Louisville Metro and MSD that began in 2003, has improved drainage throughout the Metro area. Since Phase 2 began in 2005, 85 percent of the 350 planned projects are either underway or completed.

Project DRI Phase 2 progress shown at right.





MSD

Louisville and Jefferson County
Metropolitan Sewer District

700 West Liberty Street
Louisville, KY 40203-1911



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Pond Creek Flood Protection Project offers greenway trail in Valley Station



Greenway trails, such as this one located downtown, host walkers, bike riders and other community activities.

MSD will purchase 9.42 acres of property on West Manslick Road as part of the fourth and final phase of the Pond Creek Flood Protection Project.

The project is a partnership between MSD and the U.S. Army Corps of Engineers to reduce flooding. Throughout the project, which began in 1998, properties in flood-prone areas have been purchased and restored to natural functions or community use.

The property located at 8820 and 8822 West Manslick Road near Valley Station will be used to widen the Pond Creek channel for better drainage. A paved greenway trail and parking area will also be constructed to provide a community recreational area.

As part of the cooperative agreement, MSD and the Corps of Engineers share the cost of the property priced at \$230,000.