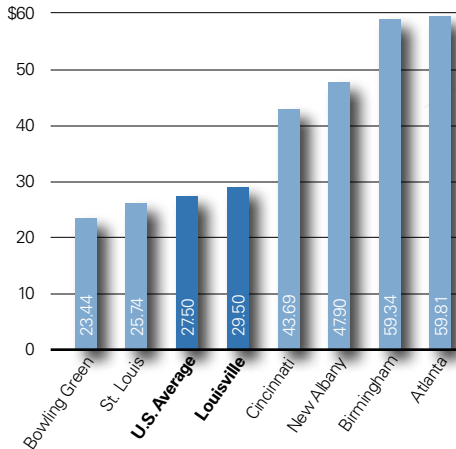


Update

June 2008

Average Monthly Residential Wastewater Bill



Cities such as New Albany, Cincinnati, Birmingham and Atlanta have invested significant funds in infrastructure projects due to Environmental Protection Agency Consent Decrees.

Customer investment increases with proposed rate

Continued progress in area water quality, expanding sewer service and focus on drainage improvements are possible with continued customer investment. The MSD Board has approved a proposed 6.5 percent total rate increase for stormwater drainage and wastewater services that will take effect August 1. Customer bills will continue to reflect a \$6.95 per month surcharge for projects to improve area water quality and sewer infrastructure rehabilitation.

Average monthly residential wastewater rates will increase by \$1.36 from \$28.14 to \$29.50 and monthly stormwater drainage fees will rise by 33 cents from \$5.02 to \$5.35. Customer bills will reflect an overall 4.8 percent increase in wastewater fees. The National Association of Clean Water Agencies estimated that the national residential wastewater rate will increase by 6.9 percent — a greater percentage than MSD's proposed rate.

Written comments on the proposed rate increase may be sent by July 14 addressed to:

MSD
Customer Relations - Rate Increase
700 W. Liberty Street
Louisville, KY 40203-1911



New program helps keep fats, oils and greases out of sewer

A common cause of basement backups and sewer overflows is sewer pipes blocked by fats, oils and grease — or FOG. FOG sources get into the sewer from household drains and from poorly maintained grease capture facilities in restaurants and other businesses. Grease sticks to the inside of sewer pipes in your house, under your yard and under the streets. Over time, FOG sources can build up and block the entire pipe, flooding homes, yards and creeks with sewage.

MSD's Board recently approved guidelines for a Fats, Oil and Grease Program that sets requirements for facilities that discharge greasy wastewater into the sewer system.

MSD residential customers can fight the buildup of FOG in the sewer system by following these simple rules:

- Never pour grease down sink drains or into toilets.
- Scrape grease and food scraps from trays, plates, pots, pans, utensils, grills and cooking surfaces into a can or the trash for disposal or recycling.
- Put baskets/strainers in sink drains to catch food scraps and other solids, and empty them into the trash for disposal.
- Do not put grease or greasy foods down garbage disposals.

These few simple precautions may keep your home from flooding and the sewer system operating properly.



MSD

• **CONNECT WITH US**
24/7 Customer Relations:
502-587-0603
TDD/TTY: 502-540-6233

• www.msdlouky.org
En español: 502-540-6423
(De 8 de la mañana a 5 de la tarde,
de Lunes a Viernes)

Upcoming Events

June 5
DiverseWorks for You
Certification Orientation
9 a.m., 700 W. Liberty, First Floor

June 9
MSD Board Meeting
10 a.m., 700 W. Liberty, First Floor

June 23
MSD Board Meeting
10 a.m., 700 W. Liberty, First Floor

MSD Milestones

Congratulations on your promotion:

Denise Burrell
Area Team Coordinator
Rene' Thomas
Purchasing Manager

We will miss:
The following employees will retire May 31:

Dennis Bahm
Rebecca Gardner
Paul Hollensead
Marsha Jenkins
Janet McKinley
Debbie Shontee
Michael Simms

Employee Excellence

Congratulations to the following employees who have received an Exceptionally Achieves performance rating:

Derek Guthrie
Kathy Cooksie

Certifiable Success

The following businesses have received certification from MSD's DiverseWorks program:

DropSeed Native Plant Nursery, LLC (WBE)
Landscape installation, lawn maintenance, native seeds, plants
Contact: Margaret Shea
(502) 439-9033

Kimberly Rash Fence & Construction, LLC (WBE)
Fencing
Contact: Kimberly Rash
(502) 744-3136

Area Team News

Pond Creek/Mill Creek

An expanded sanitary sewer will serve neighbors on Zabel Way in Fern Creek after the Zabel Way Pumping Station is removed from service. The small pumping station serves only 55 homes and is a source of sanitary sewer overflows.

Eliminating pumping stations is part of a larger program, Project WIN, to remove or upgrade aged pumping stations in MSD's system. When pumping stations fail, sewer overflows empty into nearby waterways impairing water quality or backing up into customer homes.

Additionally, MSD will study ways to increase capacity at its Washington Green Pumping Station located at Pennsylvania Run and Mount Washington roads. This pumping station was built in 2003 with intentions for future upgrades so that it could serve as a regional pumping station and relieve smaller stations from service.

Project DRI progress

Project DRI is solving drainage problems throughout the community. The following projects are ready for construction:

Bryan Way

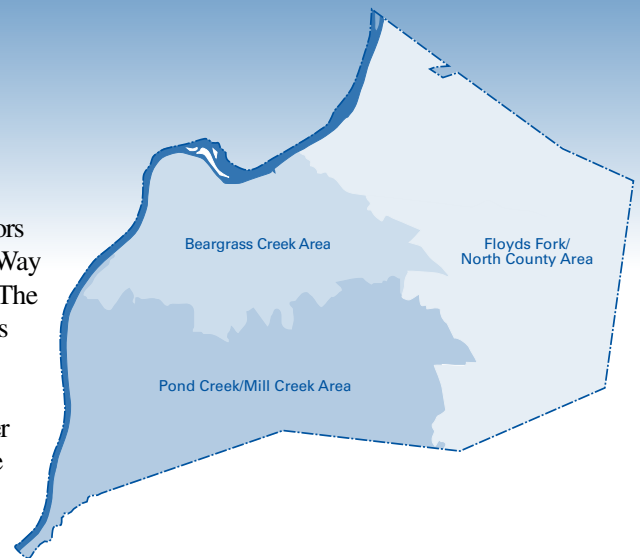
Installation of roadside pipes and a yard drain system will take place along Bryan Way. Driveway apron repair and the removal of several trees will take place in the \$80,645 project which resolves eight drainage requests and benefits 40 area properties.

Highview Subdivision

Front- and rear-yard drainage improvements will be installed along Michael and Highview drives as part of a \$146,450 project to relieve severe standing water and yard flooding problems. The project will address 11 service requests and impact an additional 39 properties.

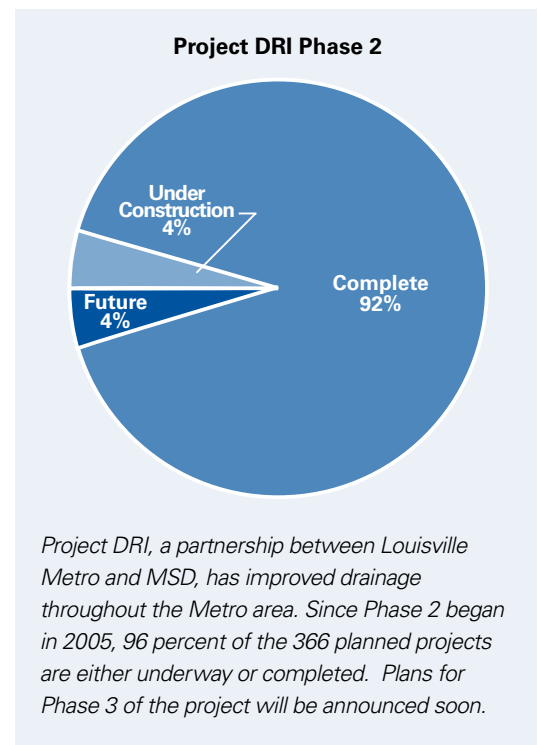
Retreat Way

A \$135,000 project will bring a roadside drainage system to both sides of Retreat Way from Shadow Run Road to Quiet Way. The project will resolve ten drainage service requests and benefit 67 properties.



Equipment upgrade provides safety alert

A new gas chromatograph at the Morris Forman Wastewater Treatment Plant will alert MSD employees when dangerous levels of gas occur within the treatment process. The new equipment will allow operations to have real time, accurate, trend analysis results of Acetylene and will make oxygen generation more efficient and safer.



MSD employees round up awards at annual Roadeo

MSD employees competed in and lassoed a third place overall award at the annual Roadeo on May 14 at Papa Johns' Cardinal Stadium. Foregoing cattle, the team opted for another steer — a skid steer (a small front-end loader) — in the competition held by the American Public Works Association Kentucky Chapter's Central Branch. Participants compete against other member organizations to maneuver construction equipment and skillfully wrangle obstacle courses and other challenges. MSD's team won the following awards:

- **William "Tom" Mullins**, First Place in Skid Steer Loader
- **Edwin "Butch" O'Bannon**, Third Place in Water Dump
- **Tim Durham**, Third Place in Bowling Pin
- **Robin Ferrell**, Third Place in Truck Serpentine

MSD's **Derek Guthrie** also drove in the celebrity Truck Serpentine course.



Back row from left to right: *Butch O'Bannon, Shawn Sisk, Derek Guthrie, Tom Mullins, Anthony Bradford, Duke Edwards.* Front row left to right: *Robin Ferrell, Timothy Durham, Cary Smith*

Air-friendly lawn care pays off

For the sixth year, Louisville Metro residents may receive cash rebates when they use air-friendly lawn care equipment.

The Louisville Metro Air Pollution Control District is offering up to \$100 in rebates through its community outreach network, Kentuckiana Air Education, or KAIRE. By purchasing qualifying electric, battery or reel-powered equipment and recycling gas-powered tools, residents can improve air quality and pocket some cash.

For more information about the rebate program and a list of participating retailers, call 574-6000 or visit www.louisvilleky.gov/APCD/lawncare/LawnCareRebates.



Customer First at Work

"My thanks to **Shawn Sisk, Cary Smith, Nick Age** and **Tony Woods** for the good work they performed. They were nice, courteous and helpful, plus they left my yard in good shape!"
— *Della Kubler, Spring Valley*

"**Darrell Goodwin** and **Ed Berglund** were prompt, very knowledgeable and professional. I'm impressed!"
— *Rosanne Dicioccio, Highlands*

"Thank you, **LaTodd Bivens, JB Brown, Larry Cummings, David Howard, William Phillips** and **Mike Young.** You did a good job!"
— *Lyle Koomia, Beuchel*

"**Lanita Grimes** did a great job helping me with my problem. Thank you, Lanita."
— *Matthew Miller, Highland Park*

"Thank you, **Stephanie Morford**, for getting done what I've tried to do for years. The crew — **LaTodd Bivens, JB Brown, Larry Cummings, David Howard, William Phillips** and **Mike Young** — did a great job cleaning the ditch."
— *Lowell Collard, Buechel*

Assef awarded Engineer of the Year

The Kentucky Society of Professional Engineers awarded



Saeed Assef

Saeed Assef an Engineer of the Year Award of Achievement in recognition of his dedication to the society and outstanding

professional engineering achievement in Government for 2008.



MSD

Louisville and Jefferson County
Metropolitan Sewer District

700 West Liberty Street
Louisville, KY 40203-1911



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Kentucky's largest treatment plant celebrates 50 years in service



Sandy Gruzesky (left) of the Division of Water presented MSD Operations Manager Alex Novak (right) with The Gold Peak Performance Award which recognizes the Morris Forman Wastewater Treatment Plant's 100 percent compliance with a National Pollution Discharge Elimination System permit in 2007.

MSD Executive Director Bud Schardein and Chief Engineer Derek Guthrie thanked Morris Forman Wastewater Treatment Plant employees for their commitment to water quality.



MSD recognized the 50th Anniversary of the Morris Forman Wastewater Treatment Plant on May 23 with a celebration ceremony.

The Morris Forman Wastewater Treatment Plant is Kentucky's largest wastewater treatment plant. It is located on Algonquin Parkway in western Louisville along the Ohio River. In addition to serving the surrounding sewer system, the plant also handles all of the solids processing for the smaller treatment plants in Louisville Metro.

Although Louisville Metro's first underground sewers were built before 1850, there were no wastewater treatment facilities were in place. Sewer lines dumped wastewater directly into the Ohio River, Beargrass Creek and other area streams until the new treatment plant began operation in 1958.

The plant is also home to Louisville Green's production facilities. The treatment system includes a process for dried biosolids that have received an Exceptional Quality Biosolids rating from the Environmental Protection Agency and are sold as fertilizer.

The Morris Forman Wastewater Treatment Plant recently received a Gold Peak Performance Award for its operation in 2007. The award is given by the National Association of Clean Water Agencies to honor treatment works that have achieved 100 percent compliance with their National Pollution Discharge Elimination System permit for a calendar year.